



Education for the Future of Housing

2024 Online Training Course Catalog



Learn the latest on:
NSPIRE | HOTMA | New Hire





Who We Are

Accredited | Affordable | Accessible everywhere

Since 1995, HAI Group has led the industry in housing-focused training. We've awarded more than 4,000 certifications and helped over 26,000 housing professionals reach and exceed their career goals.

Today, we help more than 2,900 housing organizations across the country onboard new talent and build teams that thrive.

We Know Housing

For more than 35 years, HAI Group has worked to preserve, protect, and promote the sustainability of affordable housing nationwide. Fair, affordable, comprehensive insurance is the foundation of HAI Group – and it continues to be a key strength for our members. Looking for information? Talk to us. 800.873.0242, ext. 291.





Learning That Goes the Distance

We are proud to partner with some of the most trusted names in the industry to bring you forward-thinking, solution-focused, high-quality instruction.

Our courses keep you at the forefront of regulatory changes, productivity trends, and emerging needs in housing. Instruction includes real-world examples, case studies, exercises, and insight. You'll not only learn new skills, you'll learn how to apply them — from experienced, dedicated professionals.

Exceptional Support

Our customer service specialists are here to help every step of the way. With course suggestions, system administration, and overall assistance, we are committed to your success.

Our Partners:



Give us a call.

www.haigroup.com/online-training | onlinetraining@housingcenter.com

800-873-0242, ext. 651

Subscribers Save

Transform your organization with a subscription to HAI Group Online Training.

As a subscriber, you'll get:

- Significant discounts on industry-recognized certifications.
- Access to essential, housing-focused training in:
 - Customer service
 - Maintenance
 - Leadership
 - Human Resources
 - Finance
 - Development
 - Risk Management
- *and more! Including a full library of compliance-based courses – all at no additional charge.*

Did you know? You can use your subscription to:

- Onboard new employees with up-to-date, industry-specific training
- Assign, track, and manage training for your entire organization
- Train as a group and discuss implementation plans together
- Create a professional development plan
- Align employee development with organizational needs and goals



“When you use the Online Training assignment tool, and assign courses to staff members regularly, we find that staff members explore the catalog on their own and take courses that interest them.”

– Craig Bartlett, King County Housing Authority

“This online training program equips our team with the knowledge they need to excel in their roles.”

– Vince Pearson, Sacramento Housing Authority

Bulk Purchasing Options

20% off
your purchase
of 50 courses
or more

15% off
your purchase
starting at 20
courses or more

10% off
your purchase
starting at 10
courses or more

Annual Subscription Offerings

\$2500
Up to 24 users

Great for
smaller
groups and
departments

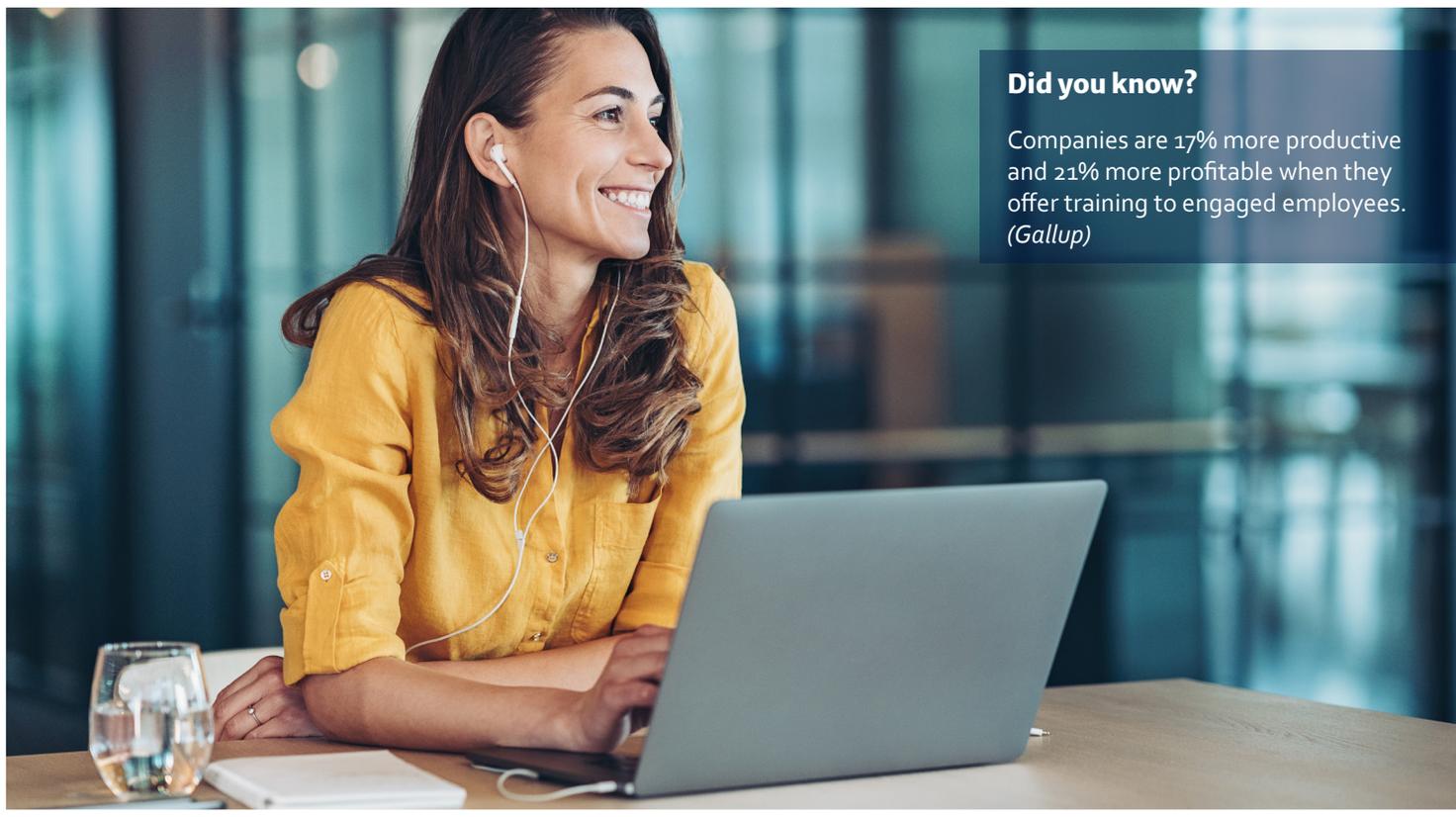
\$3500
Up to 99 users

Perfect for
medium-sized
organizations

\$5500
Unlimited access

Ideal for larger
organizations
for over 100
employees

Give every
employee access
across the board



Did you know?

Companies are 17% more productive and 21% more profitable when they offer training to engaged employees. (Gallup)

Certifications

Advance your career; strengthen your community. Affordable housing is a persistent need in every part of the country. The demand for competent, qualified professionals is only going to grow. Our nationally recognized certifications will help prepare you for a long, stable, and satisfying career in housing.

CHAM Asset Management Specialist (AMS) Certification

Duration: 34 Hours Non-subscriber price: 1,299.00 Subscriber price: 999.00

CONN NAHRO Connecticut Housing Manager (CHM) Certification

Duration: 34 Hours Non-subscriber price: 799.00 Subscriber price: 799.00

Nan McKay Fair Housing and Reasonable Accommodation Certification

Duration: 15 Hours Non-subscriber price: 799.00 Subscriber price: 599.00

Nan McKay Fundamentals of Low-Income Housing Tax Credit (LIHTC) Management Certification

Duration: 35 Hours Non-subscriber price: 1,299.00 Subscriber price: 999.00

Nan McKay Housing Choice Voucher (HCV) Rent Calculation Certification

Duration: 21 Hours Non-subscriber price: 899.00 Subscriber price: 699.00

Nan McKay Housing Choice Voucher (HCV) Specialist Certification

Duration: 48 Hours Non-subscriber price: 1,099.00 Subscriber price: 899.00

Nan McKay Housing Quality Standards (HQS) Certification

Duration: 24 Hours Non-subscriber price: 1,099.00 Subscriber price: 899.00

Nan McKay Multifamily Housing Specialist (MHS) Certification

Duration: 35 Hours Non-subscriber price: 999.00 Subscriber price: 799.00

Nan McKay Public Housing Management (PHM) Certification – Updated For HOTMA

Duration: 32 Hours Non-subscriber price: 1,299.99 Subscriber price: 999.99

Nan McKay Public Housing Rent Calculation Certification

Duration: 21 Hours Non-subscriber price: 899.00 Subscriber price: 699.00

Nan McKay RAD Project-Based Voucher Specialist Certification

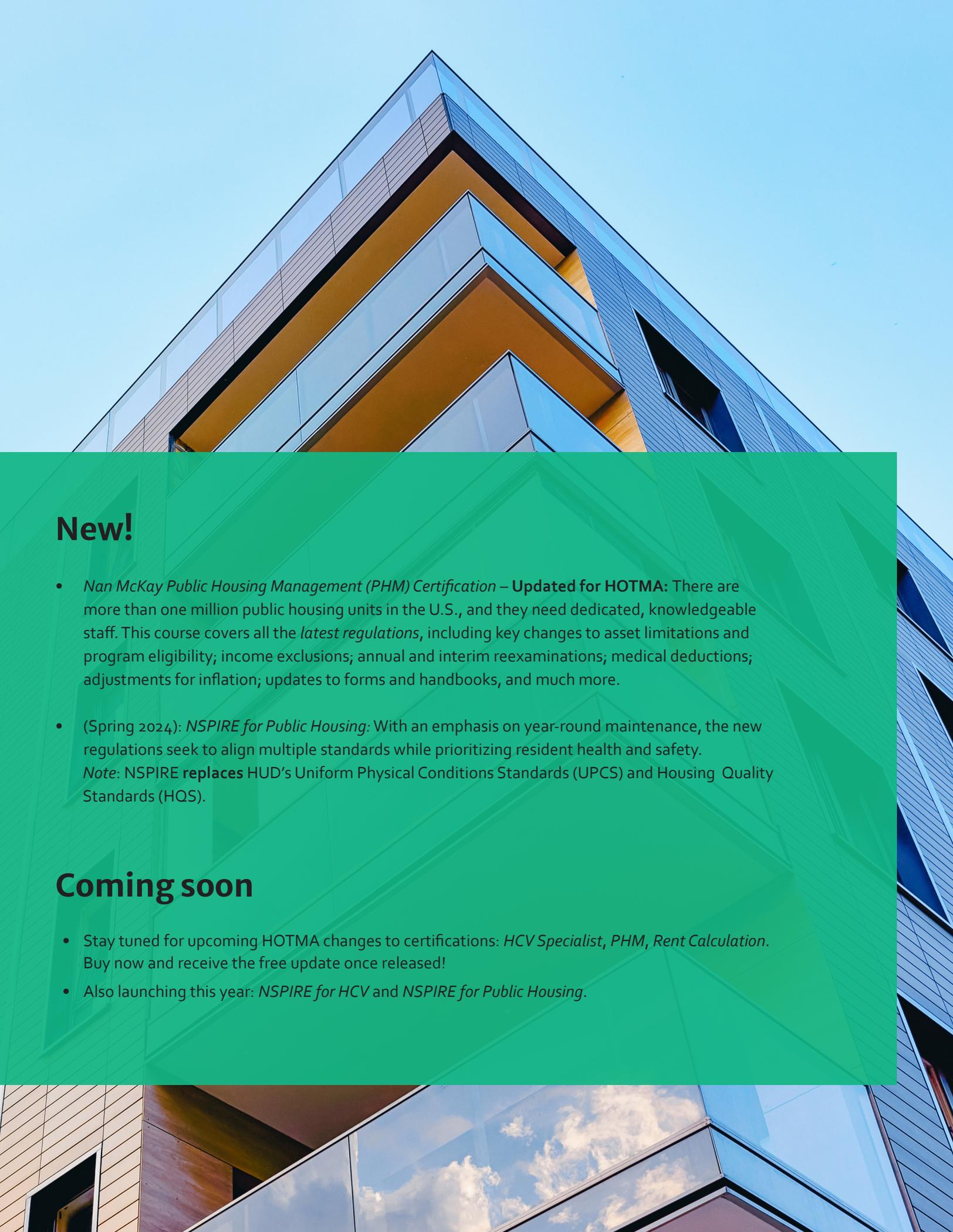
Duration: 35 Hours Non-subscriber price: 999.00 Subscriber price: 799.00

Nan McKay Rent Calculation for Public Housing and Housing Choice Voucher (HCV) Certification

Duration: 23 Hours Non-subscriber price: 899.00 Subscriber price: 699.00

Content and prices subject to change.





New!

- *Nan McKay Public Housing Management (PHM) Certification – Updated for HOTMA:* There are more than one million public housing units in the U.S., and they need dedicated, knowledgeable staff. This course covers all the *latest regulations*, including key changes to asset limitations and program eligibility; income exclusions; annual and interim reexaminations; medical deductions; adjustments for inflation; updates to forms and handbooks, and much more.
- (Spring 2024): *NSPIRE for Public Housing:* With an emphasis on year-round maintenance, the new regulations seek to align multiple standards while prioritizing resident health and safety.
Note: NSPIRE **replaces** HUD's Uniform Physical Conditions Standards (UPCS) and Housing Quality Standards (HQS).

Coming soon

- Stay tuned for upcoming HOTMA changes to certifications: *HCV Specialist, PHM, Rent Calculation*. Buy now and receive the free update once released!
- Also launching this year: *NSPIRE for HCV* and *NSPIRE for Public Housing*.

Compliance

Compliance training helps organizations operate ethically and in accordance with the law. It promotes efficient work practices, helps mitigate risk, and fosters a culture of consistency, integrity, and accountability.

Admissions and Occupancy Section 504 and Fair Housing Compliance

Duration: 2 Hours Non-subscriber price: 119.00 Subscriber price: 0.00

Americans with Disabilities Act (ADA) – Compliance in the Workplace

Duration: 1 Hour 20 Minutes Non-subscriber price: 0.00 Subscriber price: 0.00

Avoiding Litigation – Defense Attorney Panel

Duration: 7 Hours 30 Minutes Non-subscriber price: 0.00 Subscriber price: 0.00

CONN NAHRO Connecticut Housing Manager (CHM) Development and Advocacy

Duration: 3 Hours 30 Minutes Non-subscriber price: 150.00 Subscriber price: 150.00

CONN NAHRO Connecticut Housing Manager (CHM) Eligibility, Occupancy, and Rent Calculation

Duration: 6 Hours Non-subscriber price: 150.00 Subscriber price: 150.00

CONN NAHRO Connecticut Housing Manager (CHM) – Finance

Duration: 3 Hours 30 Minutes Non-subscriber price: 150.00 Subscriber price: 150.00

CONN NAHRO Connecticut Housing Manager (CHM) – Legal, Governance, Ethics, and Procurement

Duration: 3 Hours 30 Minutes Non-subscriber price: 150.00 Subscriber price: 150.00

CONN NAHRO Connecticut Housing Manager (CHM) – Maintenance and Modernization

Duration: 2 Hours 15 Minutes Non-subscriber price: 150.00 Subscriber price: 150.00

CONN NAHRO Connecticut Housing Manager (CHM) Personnel and Human Resources Basics

Duration: 3 Hours 30 Minutes Non-subscriber price: 150.00 Subscriber price: 150.00

Effective Interviewing for Program Integrity

Duration: 14 Hours 30 Minutes Non-subscriber price: 249.99 Subscriber price: 199.99

Evictions of Public Housing Residents

Duration: 1 Hour Non-subscriber price: 99.00 Subscriber price: 0.00

Grievance Hearings and Residents Rights

Duration: 1 Hour 20 Minutes Non-subscriber price: 119.99 Subscriber price: 0.00

Housing Education Series

Duration: 55 Minutes Non-subscriber price: 0.00 Subscriber price: 0.00



How to do Routine Inspections – Informative Safety Short

Duration: 5 Minutes

Non-subscriber price: 49.99

Subscriber price: 0.00

How to Promote Self-Sufficiency with Section 3

Duration: 1 Hour 30 Minutes

Non-subscriber price: 99.99

Subscriber price: 0.00

How to Report and Investigate Incidents – Informative Short

Duration: 5 Minutes

Non-subscriber price: 99.99

Subscriber price: 0.00

New Employee Orientation for Public Housing and Housing Choice Voucher (HCV)

Duration: 2 Hours 30 Minutes

Non-subscriber price: 199.99

Subscriber price: 0.00

Preserving Electronic Evidence

Duration: 20 Minutes

Non-subscriber price: 49.99

Subscriber price: 0.00

Proper Record Retention and Public Records

Duration: 20 Minutes

Non-subscriber price: 49.99

Subscriber price: 0.00

Waiting List and Tenant Selection in Public Housing

Duration: 1 Hour 30 Minutes

Non-subscriber price: 99.00

Subscriber price: 0.00

Featured course

Managing a Public Housing waiting list involves understanding HUD requirements and policy decision points around taking applications; preference systems; and other considerations when pulling families from the waiting list. **In under two hours, you can master these foundational skills with *Waiting List and Tenant Selection in Public Housing*.**

Coming soon

- *Criminal Records and Disparate Impact in Tenant Selection*
- *Eligibility and Requirements for Non-Public Housing Over Income (NPHOI) Families*
- *Service Animals, Assistance Animals, and Pets in Public Housing*

Customer Service

Working in public and affordable housing is a unique opportunity to help families in your community. Good communication is key to navigating difficult situations and conversations that may arise. Our training includes self-assessment tools, scenario-based learning, and the guidance you need to implement great customer service at your organization.



Customer Service Basics

Duration: 2 Hours 30 Minutes

Non-subscriber price: 199.99

Subscriber price: 0.00

Dispute Resolution – Informative Short

Duration: 20 Minutes

Non-subscriber price: 49.99

Subscriber price: 0.00

Responding to Resident Complaints

Duration: 1 Hour 30 Minutes

Non-subscriber price: 99.99

Subscriber price: 0.00

Solving Difficult Resident Situations

Duration: 1 Hour 30 Minutes

Non-subscriber price: 49.99

Subscriber price: 0.00

We're All In This Together – Resident Orientation

Duration: 12 Minutes

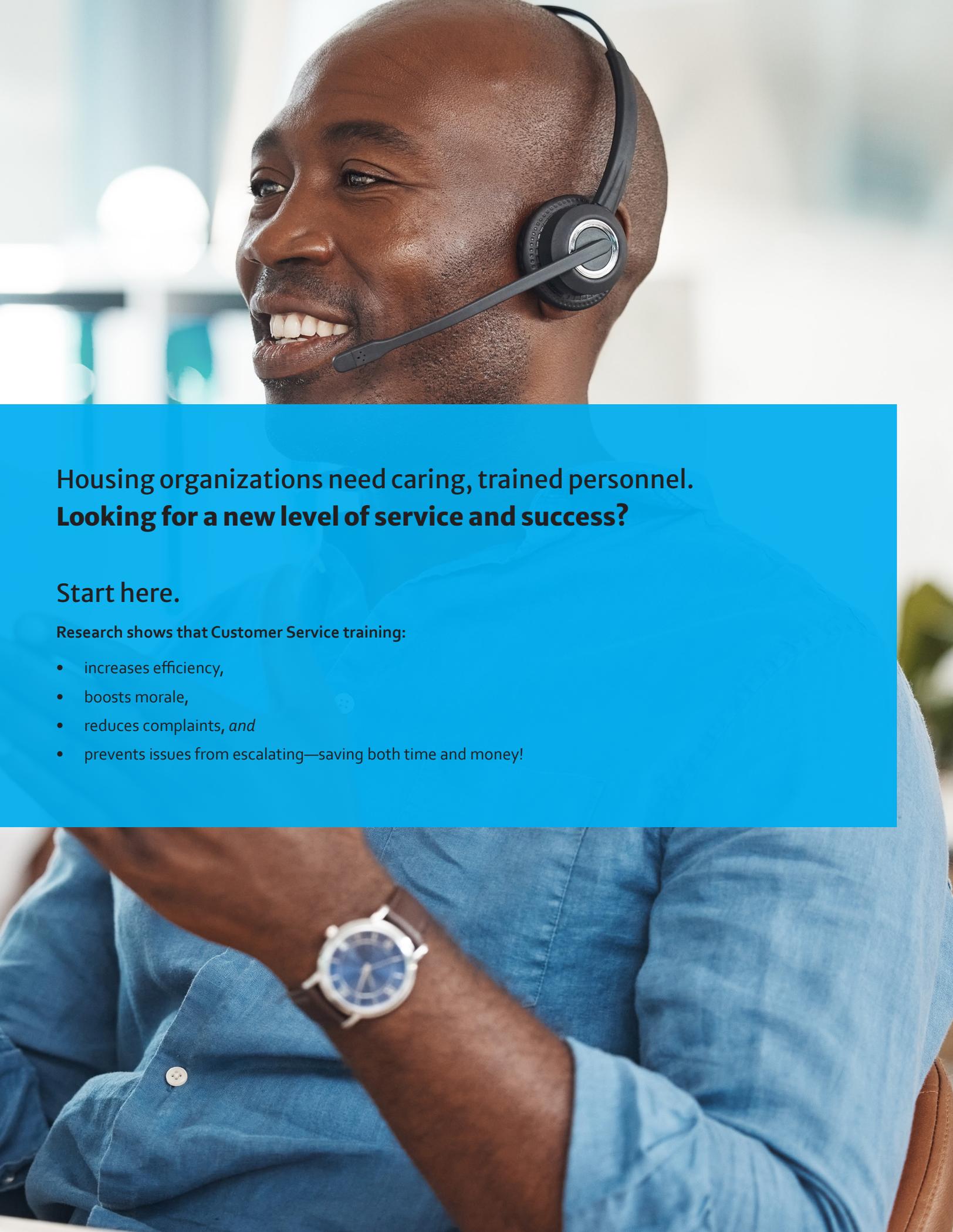
Non-subscriber price: 149.99

Subscriber price: 0.00

Sharpen your skills in 30 minutes or less!

Subscribers get FREE access to a variety of short, informative modules, on topics of interest ranging from Process Improvement (30 mins.) to Managing Difficult Behaviors (18 mins.) to Resident Advisory Board Basics (10 mins.), Dispute Resolution (20 mins.), and a wide variety of risk and safety issues.





**Housing organizations need caring, trained personnel.
Looking for a new level of service and success?**

Start here.

Research shows that Customer Service training:

- increases efficiency,
- boosts morale,
- reduces complaints, *and*
- prevents issues from escalating—saving both time and money!

Development and Finance

Are you looking for a deeper understanding of asset management, property management, rental housing development financing, or the Low-Income Housing Tax Credit? Our finance and development courses can sharpen your skills, elevate your organization – and be used toward a highly valued professional designation.

CHAM Asset Management Fundamentals (AM290)

Duration: 12 Hours

Non-subscriber price: 499.00

Subscriber price: 450.00

CHAM Financial Fundamentals for Asset Managers (AM291)

Duration: 11 Hours

Non-subscriber price: 499.00

Subscriber price: 450.00

CHAM Nuts and Bolts of Asset Management (AM121)

Duration: 11 Hours

Non-subscriber price: 499.00

Subscriber price: 450.00

IREM Positioning Asset and Property Managers for Success in Affordable Housing – Defining the Role of the Asset Manager

Duration: 20 Minutes

Non-subscriber price: 00.00

Subscriber price: 0.00

IREM Positioning Asset and Property Managers for Success in Affordable Housing – Preparing Property Managers for Careers in Asset Management

Duration: 20 Minutes

Non-subscriber price: 00.00

Subscriber price: 0.00

IREM Positioning Asset and Property Managers for Success in Affordable Housing – Promoting Collaboration between Asset Managers and Property Managers

Duration: 20 Minutes

Non-subscriber price: 00.00

Subscriber price: 0.00

NDC ED101 Economic Development Finance

Duration: 20 Hours 30 Minutes

Non-subscriber price: 1,299.00

Subscriber price: 1099.00

NDC HD420 – Rental Housing Development Finance

Duration: 40 Hours

Non-subscriber price: 1,700.00

Subscriber price: 1450.00

Novogradac LIHTC 101 – Tax Credit Basics

Duration: 1 Hour 30 Minutes

Non-subscriber price: 149.99

Subscriber price: 0.00

Portability in Housing

Duration: 2 Hours 17 Minutes

Non-subscriber price: 149.99

Subscriber price: 0.00

Practitioners' View of Housing Development

Duration: Times Vary

Non-subscriber price: 0.00

Subscriber price: 0.00

Did you know?

Affordable housing asset managers meet "a double bottom line": guiding properties toward both business and community-based goals. Take one course to enhance your career, or all three to earn the highly valued *CHAM Asset Management Specialist* certification.

Featured courses

CHAM Nuts and Bolts of Asset Management: Learn the unique characteristics of affordable housing development in this engaging orientation for new employees, board members, property managers, and supervisors.

CHAM Asset Management Fundamentals: Dive deeper into the responsibilities of asset managers with interactive exercises, analysis and capital needs assessment training, housing finance deals, and resident services.

CHAM Financial Fundamentals for Managers: Real-world case studies underpin this course, which covers cash flow, debt, audits, taxes, property valuations, and more.



Human Resources

An organization's most valuable asset is its people. Our comprehensive training details the practices which contribute to a safe, healthy, constructive workplace culture. Improve your hiring practices, ensure compliance, and foster an energized and empowered workforce.

Conducting Job Interviews

Duration: 26 Minutes

Non-subscriber price: 0.00

Subscriber price: 0.00

Dealing with Difficult Coworkers and Employees – Informative Short

Duration: 10 Minutes

Non-subscriber price: 99.99

Subscriber price: 0.00

Discrimination: Avoiding Discriminatory Practices

Duration: 29 Minutes

Non-subscriber price: 0.00

Subscriber price: 0.00

Diversity Awareness Staff to Staff

Duration: 23 Minutes

Non-subscriber price: 0.00

Subscriber price: 0.00

Diversity, Equity, and Inclusion (DEI) for the Workplace

Duration: 1 Hour 17 Minutes

Non-subscriber price: 0.00

Subscriber price: 0.00

Equal Employment Opportunity

Duration: 1 Hour

Non-subscriber price: 119.99

Subscriber price: 0.00

Family Medical Leave Act (FMLA)

Duration: 14 Minutes

Non-subscriber price: 0.00

Subscriber price: 0.00

General Ethics in the Workplace

Duration: 20 Minutes

Non-subscriber price: 0.00

Subscriber price: 0.00

Legal and Effective Employment Practices

Duration: 1 Hour

Non-subscriber price: 199.99

Subscriber price: 0.00

Responding to Employee Complaints

Duration: 1 Hour 30 Minutes

Non-subscriber price: 99.99

Subscriber price: 0.00

Sexual Harassment: Education and Prevention 2024

Duration: 2 Hours

Non-subscriber price: 49.99

Subscriber price: 29.99



Sexual Harassment: Education and Prevention California 2024

Duration: 2 Hours

Non-subscriber price: 49.99

Subscriber price: 29.99

Termination – Practice and Procedure

Duration: 22 Minutes

Non-subscriber price: 0.00

Subscriber price: 0.00

Workplace Bullying

Duration: 35 Minutes

Non-subscriber price: 0.00

Subscriber price: 0.00

Featured courses

Research repeatedly shows that positive workplace cultures are more productive, with lower rates of turnover; and that high-performing employees search for workplaces that reflect their values.

All employees deserve to be respected, valued, and included. *Diversity, Equity and Inclusion for the Workplace, Workplace Bullying, and Sensitivity Awareness* will help you learn how to cultivate a sense of belonging and head off problem behaviors before they affect your team. Through **real-life examples**, you'll navigate through helpful topics that include how to meet and greet differences, address microaggressions, apply inclusion techniques, and more.

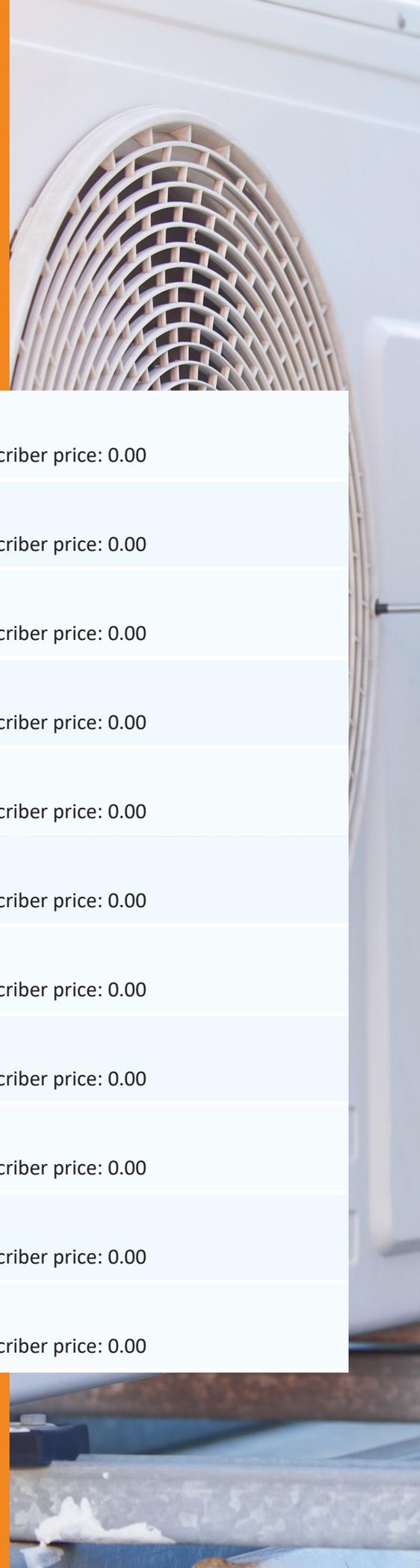
Did you know?

68% of new hires are more likely to stay with a company for more than three years if they undergo a well-structured onboarding program. (Hireology)

Companies with an onboarding program report 22% more productivity. (Harvard Business Review)

Maintenance

Maintaining property and equipment is essential to providing safe and sustainable housing. Our maintenance courses can help keep you on track, whether you're starting out in property management or needing refresher knowledge as you create checklists, budget for upkeep, and anticipate ongoing needs.



Asbestos Awareness

Duration: 20 Minutes

Non-subscriber price: 0.00

Subscriber price: 0.00

Bed Bug Awareness

Duration: 40 Minutes

Non-subscriber price: 99.99

Subscriber price: 0.00

Electrical Safety

Duration: 26 Minutes

Non-subscriber price: 0.00

Subscriber price: 0.00

Healthy Homes in Housing

Duration: 2 Hours 30 Minutes

Non-subscriber price: 199.99

Subscriber price: 0.00

Mold Basics

Duration: 1 Hour

Non-subscriber price: 0.00

Subscriber price: 0.00

Playground Maintenance Inspection and Supervision

Duration: 36 Minutes

Non-subscriber price: 0.00

Subscriber price: 0.00

Property Manager Basics

Duration: 4 Hours

Non-subscriber price: 199.99

Subscriber price: 0.00

Property Manager Intermediate

Duration: 2 Hours

Non-subscriber price: 199.99

Subscriber price: 0.00

Winter Safety Snow Removal – Informative Short

Duration: 5 Minutes

Non-subscriber price: 49.99

Subscriber price: 0.00

Winter Weather Advisory – Preparing Your Agency

Duration: 35 Minutes

Non-subscriber price: 99.99

Subscriber price: 0.00

Winter Weather Hazards Webinar

Duration: 45 Minutes

Non-subscriber price: 49.99

Subscriber price: 0.00



Save your miles.

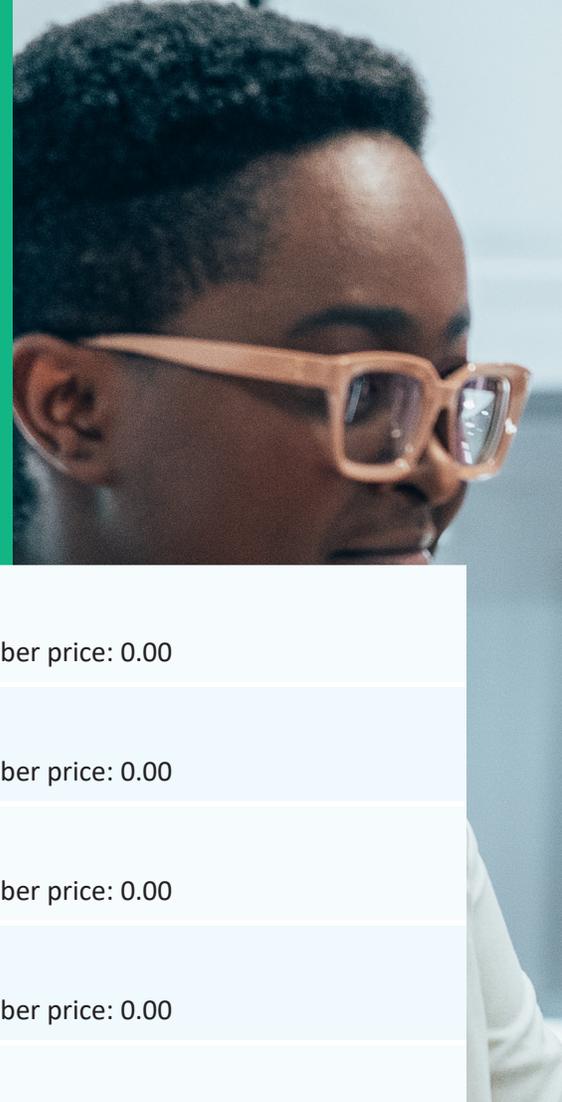
Travel is unpredictable, expensive, and time-consuming. But you don't need to travel anywhere to go far in your career with HAI Group Online Training! Our courses let you learn on your own schedule, at your own pace.

Did you know?

59% of employees say training helps them do their job better.
(SurveyMonkey)

Management and Leadership

Leading a team requires dynamic skills. Whether you're already working in management and looking to reinvigorate your style, or aiming for a higher role, you'll find many useful strategies in these offerings.



Advocacy 101 – Adding Your Voice to the Conversation

Duration: 2 Hours

Non-subscriber price: 0.00

Subscriber price: 0.00

Fundamentals of Management

Duration: 2 Hours

Non-subscriber price: 99.99

Subscriber price: 0.00

Managing Difficult Behaviors

Duration: 18 Minutes

Non-subscriber price: 0.00

Subscriber price: 0.00

Mastering Excel 2019 – Intermediate

Duration: 5 Hours

Non-subscriber price: 0.00

Subscriber price: 0.00

Mastering Word 2019 – Intermediate

Duration: 2 Hours 35 Minutes

Non-subscriber price: 0.00

Subscriber price: 0.00

New Commissioner Orientation

Duration: 30 Minutes

Non-subscriber price: 99.99

Subscriber price: 0.00

Performance Evaluation

Duration: 24 Minutes

Non-subscriber price: 0.00

Subscriber price: 0.00

Personal Management – Informative Short

Duration: 7 Minutes

Non-subscriber price: 49.99

Subscriber price: 0.00

Procurement for Managers

Duration: 1 Hour 30 Minutes

Non-subscriber price: 199.99

Subscriber price: 0.00

Resident Advisory Board Best Practices

Duration: 1 Hour 30 Minutes

Non-subscriber price: 119.99

Subscriber price: 0.00

Resident Advisory Boards 101 – Informative Short

Duration: 10 Minutes

Non-subscriber price: 119.99

Subscriber price: 0.00

Sensitivity Awareness

Duration: 34 Minutes

Non-subscriber price: 0.00

Subscriber price: 0.00



Stress Management

Duration: 31 Minutes Non-subscriber price: 0.00 Subscriber price: 29.99

Successful Board Meetings

Duration: 1 Hour Non-subscriber price: 99.99 Subscriber price: 29.99

Succession Planning – Informative Short

Duration: 7 Minutes Non-subscriber price: 49.99 Subscriber price: 0.00

Transitioning to a Management Position

Duration: 25 Minutes Non-subscriber price: 99.99 Subscriber price: 0.00

Featured course

What practices and qualities make a good leader? What is the difference between leading and managing? **How do good managers empower employees to realize their potential?** In *Fundamentals of Management*, you'll learn how to give effective feedback, understand when to delegate, and how to align your work with your organization's goals.

Risk Management

Housing organizations have a profound responsibility to those they serve. Well-managed facilities do everything in their power to promote the safety and well-being of their residents, their employees, and their community. Our risk resources include guidance from widely recognized experts and the latest safety tools and strategies.

Active Shooter Response

Duration: 36 Minutes

Non-subscriber price: 0.00

Subscriber price: 0.00

Auto Safety Safe Driving is No Accident

Duration: 1 Hour 15 Minutes

Non-subscriber price: 119.00

Subscriber price: 0.00

Back Injury and Lifting

Duration: 18 Minutes

Non-subscriber price: 0.00

Subscriber price: 0.00

Bloodborne Pathogens

Duration: 26 Minutes

Non-subscriber price: 0.00

Subscriber price: 0.00

COVID Mitigation in Housing

Duration: 18 Minutes

Non-subscriber price: 0.00

Subscriber price: 0.00

Crime Prevention in Housing – Informative Short

Duration: 10 Minutes

Non-subscriber price: 0.00

Subscriber price: 0.00

Eye and Face Protection

Duration: 12 Minutes

Non-subscriber price: 0.00

Subscriber price: 0.00

Fire Extinguisher Safety – Informative Short

Duration: 14 Minutes

Non-subscriber price: 0.00

Subscriber price: 0.00

First Aid

Duration: 29 Minutes

Non-subscriber price: 0.00

Subscriber price: 0.00

Heat Illness Prevention – Informative Short

Duration: 10 Minutes

Non-subscriber price: 0.00

Subscriber price: 0.00

Housekeeping and Hoarding Risks Course

Duration: 30 Minutes

Non-subscriber price: 0.00

Subscriber price: 0.00

How to Prevent Fraud

Duration: 2 Hours

Non-subscriber price: 149.00

Subscriber price: 0.00

How to Prevent Housing Scams – Informative Short

Duration: 4 Minutes

Non-subscriber price: 0.00

Subscriber price: 0.00

Kitchen Fire Safety – Informative Short

Duration: 5 Minutes

Non-subscriber price: 49.00

Subscriber price: 0.00

Lead Safety and Public Housing

Duration: 1 Hour

Non-subscriber price: 99.00

Subscriber price: 0.00

Featured course

Avoid unforeseen costs. Vacant units and properties that aren't properly monitored and maintained can suffer from fire, water, vandalism, and weather-related damage. Vacant and unoccupied units face different risks. This course provides a quick and effective checklist of factors that can be immediately applied to your regular maintenance schedule.

Coming soon

- *Methamphetamine Remediation*: Understand the impact that meth use has on housing; the dangers posed by meth use and contamination; how to vet the proper experts; state regulations; updating leasing language; testing suspected units; and identifying a meth lab. The course will include interactive elements so that the learner can navigate through a virtual workday office and a virtual unit.

Risk Management (continued)

Lead Safety and Public Housing (Connecticut Version)

Duration: 1 Hour 30 Minutes

Non-subscriber price: 00.00

Subscriber price: 00.00

LeadingAge Housing and Health Care Partnership Toolkit – Informative Short

Duration: 12 Minutes

Non-subscriber price: 0.00

Subscriber price: 0.00

Managing the Exposures Posed by Volunteers – Informative Short

Duration: 10 Minutes

Non-subscriber price: 49.99

Subscriber price: 0.00

OSHA and Workplace Safety Exit Routes, Fire Safety, and Emergency Planning

Duration: 5 Hours 30 Minutes

Non-subscriber price: 99.99

Subscriber price: 0.00

OSHA and Workplace Safety – Introduction and Hazard Communications

Duration: 3 Hours

Non-subscriber price: 99.99

Subscriber price: 0.00

OSHA and Workplace Safety – Tool and Electrical Safety

Duration: 4 Hours 30 Minutes

Non-subscriber price: 99.99

Subscriber price: 0.00

OSHA and Workplace Safety – Walking, Working Surfaces, and Personal Protective Equipment

Duration: 4 Hours 30 Minutes

Non-subscriber price: 99.99

Subscriber price: 00.00

Preventing Cooking Fires

Duration: 1 Hours

Non-subscriber price: 99.99

Subscriber price: 0.00

Preventing Frozen and Bursting Pipes

Duration: 20 Minutes

Non-subscriber price: 0.00

Subscriber price: 0.00

Preventing Ice Risks

Duration: 1 Hour

Non-subscriber price: 99.99

Subscriber price: 0.00

Resident Unit Safety (Train the Trainer)

Duration: 3 Hours

Non-subscriber price: 199.99

Subscriber price: 0.00

Risk Management Fundamentals

Duration: 2 Hours

Non-subscriber price: 199.99

Subscriber price: 0.00

Are you an HAI Group policyholder?

The average cost of a data breach reached \$4.45 million in 2023, according to IBM. Teach your team how to field cybersecurity threats, with our comprehensive suite of 13 FREE courses, exclusively tailored for HAI Group policyholders. The courses cover employee-specific training and guidance for businesses on topics including social engineering, safeguarding data, incident preparedness, browser security, and essential best practices.

Check out our Cyber Security resources:

<https://resources.haigroup.com/cybersecurity-trainings>

Slips Trips and Falls Prevention – Informative Short

Duration: 5 Minutes

Non-subscriber price: 49.99

Subscriber price: 0.00

Vacant Unit Exposures

Duration: 20 Minutes

Non-subscriber price: 29.99

Subscriber price: 0.00

Water Damage Prevention

Duration: 28 Minutes

Non-subscriber price: 0.00

Subscriber price: 0.00

Winter Safety Driving

Duration: 15 Minutes

Non-subscriber price: 0.00

Subscriber price: 0.00

Working with Contractors: Identifying and Reducing Risk

Duration: 1 Hour

Non-subscriber price: 29.99

Subscriber price: 0.00



www.haigroup.com/online-training

onlinetraining@housingcenter.com

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