



Online Training

2025–2026

# Online Training Course Catalog

**Learn the latest on:** NSPIRE, HOTMA, and Employee Onboarding



## Who We Are

### Accredited | Affordable | Accessible

Since 1995, HAI Group Online Training has led the industry in housing-focused training. We've helped more than 30,000 housing professionals earn over 5,000 certifications with courses that enable them to reach and exceed their goals.

Today, we help more than 3,000 housing organizations onboard new talent and build thriving teams.



## An Everchanging Landscape

The public and affordable housing industry is constantly evolving. With new mandates and regulations, such as HOTMA and NSPIRE, you need an organization that understands housing and provides tools to help you succeed.

For more than 35 years, HAI Group, a member-owned organization founded by and dedicated to serving the public and affordable housing communities, has worked to preserve, protect, and promote the sustainability of affordable housing nationwide. As the nation's leading provider of public and affordable housing insurance, we understand the challenges you face and the solutions you need.

As part of this mission, HAI Group Online Training has been at the forefront, offering innovative courses to keep you ahead of the curve in a changing industry.

**Get in touch. 800-873-0242 ext. 651.**



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**76%**  
of employees agree  
that they are more  
likely to stay with a  
company that offers  
continuous training

The State of L&D in 2022

## Our Training Partners



## Self-Paced Success

We are proud to partner with some of the industry's most trusted names to conveniently bring you forward-thinking, solution-focused, high-quality courses.

With our online training platform, you can learn on your own time, not someone else's. We eliminate travel, hefty conference registration fees, and hotel costs. By paying one accessible fee, you can access HAI Group Online Training's great insights and knowledge directly from your home or office. Pause, replay, and revisit content as needed.

## Exceptional Support

Our customer service specialists are here to help you with everything from course suggestions and system administration to subscription management and overall assistance. We are committed to your success.

## Get in Touch with Us

 [www.haigroup.com/online-training](http://www.haigroup.com/online-training)

 [onlinetraining@haigroup.com](mailto:onlinetraining@haigroup.com)

800-873-0242 ext. 651








# Subscribers Save

In addition to individual course and bulk purchases, you can save more with an annual subscription.

## As a subscriber, you will get\*:

- Significant discounts on industry-recognized certifications.
- Access to essential, housing-focused training in:
  - **Customer Service**
  - **Maintenance**
  - **Leadership**
  - **Human Resources**
  - **Finance**
  - **Development**
  - **Employee Orientation**
  - **And more!**

## Use your subscription to:

-  Onboard new employees with up-to-date, industry-specific training
-  Assign, track, and manage training for your entire organization
-  Train as a group and discuss implementation plans together
-  Create a professional development plan
-  Align employee development with organizational needs and goals

If you're ready to discuss how a subscription plan will benefit your organization, contact us at [onlinetraining@haigroup.com](mailto:onlinetraining@haigroup.com).

This includes an entire library of risk management courses at no additional cost.

*\*Offerings subject to change*

“ ”

“HAI Group Online Training is a vital part of our management and human resources functions. From onboarding new employees to supporting current employees, the trainings have been phenomenal.”

Carol Huddy, Taunton, Stoughton, Bridgewater Housing Authorities

“ ”

“This online training program equips our team with the knowledge they need to excel in their roles.”

Vince Pearson,  
Sacramento Housing Authority

“ ”

“When you use the Online Training assignment tool, and assign courses to staff members regularly, we find that staff members explore the catalog on their own and take courses that interest them.”

Craig Bartlett,  
King County Housing Authority



## Annual Subscription Offerings

**\$2,750**

Up to 24 users

Great for smaller  
groups and  
departments

**\$3,850**

Up to 99 users

Perfect for  
medium-sized  
organizations

**\$6,050**

Unlimited access

Ideal for larger  
organizations for  
over 100 employees

Give every  
employee access  
across the board

## Bulk Purchasing Options

**10% off**

your purchase  
starting at 10  
courses or more

**15% off**

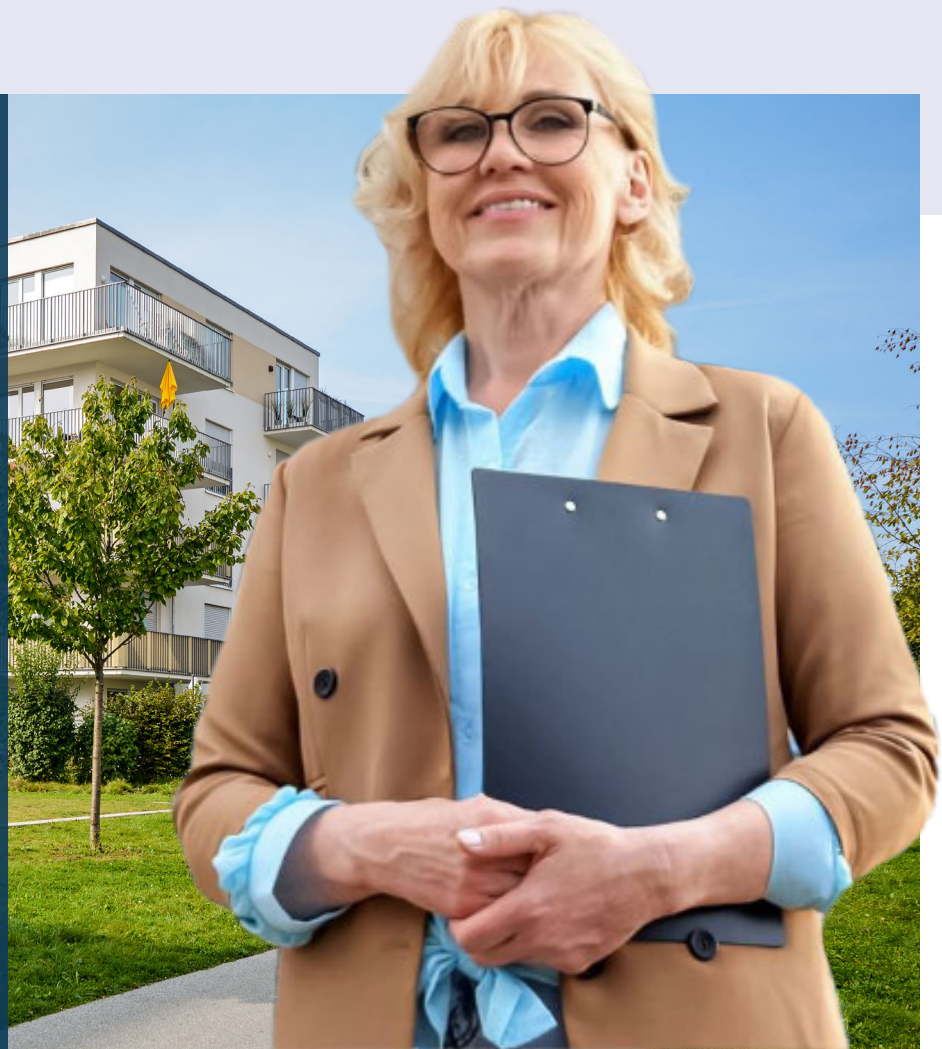
your purchase  
starting at 20  
courses or more

**20% off**

your purchase  
of 50 courses  
or more

The third most common challenge for employees is restricted access to on-demand training, demonstrating a strong preference for **learning at their own pace and in their own time**. On-demand access to training is a key factor in creating a positive learning experience.

What Employees Want from  
L&D in 2024



# Certifications

Affordable housing is a persistent need across the country, and the demand for competent, qualified professionals continues to grow. With our nationally recognized certifications, you'll have a long, stable, and satisfying career in housing.

We're staying on top of the changes in the housing industry. Are you ready for HOTMA and NSPIRE? We're here to help you navigate these new regulations and keep our content up to date. As part of our commitment to you, we'll notify you of any recent changes to our certifications, giving you immediate access to updated versions when necessary.

## New Courses

Stay ahead of HUD's National Standards for the Physical Inspection of Real Estate (NSPIRE) with two new courses: the [\*Nan McKay NSPIRE for Public Housing Certification\*](#) and the [\*Nan McKay NSPIRE for Housing Choice Voucher \(NSPIRE-V\)\*](#). These two certifications will give you the necessary skills to become a proficient public housing inspector, detailing the three new inspectable areas, inspection frequency, scoring, and much more.

## Updated Content

The [\*Nan McKay HCV Specialist Certification\*](#) provides you with an understanding of HUD's regulations for the HCV program and how to apply those regulations in the program's administration.

For HOTMA sections 102 and 104, our [\*Rent Calculation for Public Housing and Housing Choice Voucher\*](#) will help you understand what is included in and excluded from annual income, as well as how to identify and calculate income from assets, recognize and apply deductions to calculate adjusted income, and calculate total tenant payment (TTP).

Follow best practices for implementing fair housing law with our [\*Fair Housing and Reasonable Accommodation\*](#) course. This comprehensive course covers the two definitions of a disability, what constitutes a reasonable accommodation, patterns of discrimination, and much more.

### **CHAM Asset Management Specialist (AMS) Certification**

Duration: 34 Hours

Non-subscriber price: 1,299.00

Subscriber price: 999.00

### **Nan McKay Fair Housing and Reasonable Accommodation Certification**

Duration: 15 Hours

Non-subscriber price: 799.00

Subscriber price: 599.00

### **Nan McKay Fundamentals of Low-Income Housing Tax Credit (LIHTC) Management Certification**

Duration: 35 Hours

Non-subscriber price: 1,299.00

Subscriber price: 999.00

### **Nan McKay Housing Choice Voucher (HCV) Rent Calculation Certification**

Duration: 21 Hours

Non-subscriber price: 899.00

Subscriber price: 699.00

### **Nan McKay Housing Choice Voucher (HCV) Specialist Certification**

Duration: 48 Hours

Non-subscriber price: 1,099.00

Subscriber price: 899.00

### **Nan McKay Housing Quality Standards (HQS) Certification**

Duration: 24 Hours

Non-subscriber price: 999.00

Subscriber price: 699.00

### **Nan McKay Multifamily Housing Specialist (MHS) Certification**

Duration: 35 Hours

Non-subscriber price: 999.00

Subscriber price: 799.00

### **Nan McKay Public Housing Management (PHM) Certification – Updated For HOTMA**

Duration: 32 Hours

Non-subscriber price: 999.99

Subscriber price: 699.99

### **Nan McKay Public Housing Rent Calculation Certification**

Duration: 21 Hours

Non-subscriber price: 899.00

Subscriber price: 699.00

### **Nan McKay RAD Project-Based Voucher Specialist Certification**

Duration: 35 Hours

Non-subscriber price: 999.00

Subscriber price: 799.00

### **Nan McKay Rent Calculation for Public Housing and Housing Choice Voucher (HCV) Certification**

Duration: 23 Hours

Non-subscriber price: 899.00

Subscriber price: 699.00

### **Nan McKay NSPIRE for Public Housing**

Duration: 35 Hours

Non-subscriber price: 999.00

Subscriber price: 699.00

### **Nan McKay NSPIRE for Housing Choice Voucher (NSPIRE-V) Certification**

Duration: 32 Hours

Non-subscriber price: 999.00

Subscriber price: 699.00



# Compliance

Compliance training helps organizations operate ethically and by the law. It promotes efficient work practices, helps mitigate risk, and fosters a culture of consistency, integrity, and accountability.

## Featured Courses

Distinguish between mandated and optional public housing authority policies for denial of admission [\*Criminal Records and Disparate Impact in Tenant Selection\*](#). In this course, learn the meaning of disparate impact to better understand the differences between criminal conduct that does or does not indicate a risk of threat.

In [\*Eligibility and Requirements for Non-Public Housing Over-Income Families\*](#), learn what determines an over-income limit, how to calculate these limits, and what processes you should follow once a family is over-income.

Applying the appropriate housing policy to different classes of animals can be challenging. In [\*Service Animals, Support Animals, and Pets \(Public Housing\)\*](#), you will learn how to define and categorize these different classes, work to establish a baseline for authorized animals, including restrictions on the breed and size of the animal, and examine reasonable requirements a housing authority can include in policies that involve assistance animals and pets.

***27% of adults in the United States have some type of disability. There are approximately 500,000 service dogs in the U.S. ([\*Paws for Thought Report\*](#))***

## Bonus Content

We hosted a question-and-answer session with Cara Gillette, senior consultant from Nan McKay and Associates, to answer burning questions about service animals, support animals, and pets in public housing. [\*\*Be sure to check it out.\*\*](#)

### **Admissions and Occupancy Section 504 and Fair Housing Compliance**

Duration: 2 Hours

Non-subscriber price: 119.00

Subscriber price: Free

### **Americans with Disabilities Act (ADA) – Compliance in the Workplace**

Duration: 1 Hour 20 Minutes

Subscriber Only

Subscriber price: Free

### **Avoiding Litigation – Defense Attorney Panel**

Duration: 7 Hours 30 Minutes

Subscriber Only

Subscriber price: Free

### **Criminal Records and Disparate Impact in Tenant Selection**

Duration: 10 Minutes

Non-subscriber price: 49.99

Subscriber price: Free

### **Effective Interviewing for Program Integrity**

Duration: 14 Hours 30 Minutes

Non-subscriber price: 249.99

Subscriber price: 199.99

### **Eligibility and Requirements for Non-Public Housing Over Income (NPHOI) Families**

Duration: 11 Minutes

Non-subscriber price: 49.99

Subscriber price: Free

### **Evictions of Public Housing Residents**

Duration: 1 Hour

Non-subscriber price: 99.00

Subscriber price: Free

### **Grievance Hearings and Residents Rights**

Duration: 1 Hour 20 Minutes

Non-subscriber price: 119.99

Subscriber price: Free

### **Housing Education Series**

Duration: 55 Minutes

Subscriber Only

Subscriber price: Free

### **How to do Routine Inspections – Informative Safety Short**

Duration: 5 Minutes

Non-subscriber price: 49.99

Subscriber price: Free

### **How to Promote Self-Sufficiency with Section 3**

Duration: 1 Hour 30 Minutes

Non-subscriber price: 99.99

Subscriber price: Free

### **How to Report and Investigate Incidents – Informative Short**

Duration: 5 Minutes

Non-subscriber price: 99.99

Subscriber price: Free

### **New Employee Orientation for Public Housing and Housing Choice Voucher (HCV)**

Duration: 2 Hours 30 Minutes

Non-subscriber price: 199.99

Subscriber price: Free

### **Preserving Electronic Evidence**

Duration: 20 Minutes

Non-subscriber price: 49.99

Subscriber price: Free

### **Proper Record Retention and Public Records**

Duration: 20 Minutes

Non-subscriber price: 49.99

Subscriber price: Free

### **Service Animals, Support Animals, and Pets (Public Housing)**

Duration: 20 Minutes

Non-subscriber price: 49.99

Subscriber price: Free

### **Waiting List and Tenant Selection in Public Housing**

Duration: 1 Hour 30 Minutes

Non-subscriber price: 99.00

Subscriber price: Free

# Customer Service

Working in public and affordable housing is a unique opportunity to help families in your community. Good communication is critical to navigating the demanding situations and conversations that may arise. Our training includes self-assessment tools, scenario-based learning, and guidance to implement excellent customer service at your organization.

Research shows that customer service training saves both time and money by:

- Increasing employee satisfaction
- Driving business results
- Improving customer feedback
- Differentiating you from your competitors

## Updated Content

Customer service is a skill. Begin mastering this talent with the [\*Nan McKay Customer Service in Housing\*](#) course, which includes self-assessment tools and guidance for developing a customer service policy for your agency.

***90% of consumers rate an immediate response as important or very important when they have a customer support question. (HubSpot)***

## Sharpen your skills in 30 minutes or less!

Subscribers get FREE access to a variety of short, informative modules, including our [\*Dispute Resolution\*](#) (20 minutes) and [\*Let Them Know You're Listening\*](#) (30 minutes) courses, as well as on a wide variety of topics such as management and leadership, and risk and safety.



### Customer Service in Housing

Duration: 2 Hours 30 Minutes

Non-subscriber price: 199.99

Subscriber price: Free

### Dispute Resolution – Informative Short

Duration: 20 Minutes

Non-subscriber price: 49.99

Subscriber price: Free

### Let them Know You're Listening

Duration: 30 Minutes

Subscriber Only

Subscriber price: Free

### Responding to Resident Complaints

Duration: 1 Hour 30 Minutes

Non-subscriber price: 99.99

Subscriber price: Free

### Solving Difficult Resident Situations

Duration: 1 Hour 30 Minutes

Non-subscriber price: 49.99

Subscriber price: Free

### We're All In This Together – Resident Orientation

Duration: 12 Minutes

Non-subscriber price: 149.99

Subscriber price: Free



# Development and Finance

Are you seeking a deeper understanding of asset management, property management, rental housing development financing, or the Low-Income Housing Tax Credit program? Our finance and development courses can:

- Sharpen your skills.
- Elevate your organization.
- Apply toward a highly valued professional designation.

## Coming Soon

In the upcoming [\*Fundamentals of the Low-Income Housing Tax Credit Program\*](#), you will:

- Examine how the program is structured.
- Review important timeframes.
- Explore LIHTC partnership expectations.
- Capital accounts, and tax consequences.
- Review resident eligibility and income requirements, rent structuring, and state tax credit monitoring agency reporting requirements.
- Identify ways to protect your organization from non-compliance.

### CHAM Asset Management Fundamentals (AM290)

Duration: 12 Hours

Non-subscriber price: 499.00

Subscriber price: 45Free

### CHAM Financial Fundamentals for Asset Managers (AM291)

Duration: 11 Hours

Non-subscriber price: 499.00

Subscriber price: 45Free

### CHAM Nuts and Bolts of Asset Management (AM121)

Duration: 11 Hours

Non-subscriber price: 499.00

Subscriber price: 45Free

### Grow America – ED101 – Economic Development Finance

Duration: 20 Hours 30 Minutes

Non-subscriber price: 1,299.00

Subscriber price: 1099.00

### Grow America – HD420 – Rental Housing Development Finance

Duration: 40 Hours

Non-subscriber price: 1,700.00

Subscriber price: 1,450.00

### IREM Positioning Asset and Property Managers for Success in Affordable Housing – Defining the Role of the Asset Manager

Duration: 20 Minutes

Subscriber Only

Subscriber price: Free

### IREM Positioning Asset and Property Managers for Success in Affordable Housing – Preparing Property Managers for Careers in Asset Management

Duration: 20 Minutes

Subscriber Only

Subscriber price: Free

### IREM Positioning Asset and Property Managers for Success in Affordable Housing – Promoting Collaboration between Asset Managers and Property Managers

Duration: 20 Minutes

Subscriber Only

Subscriber price: Free

### Portability in Housing

Duration: 2 Hours 17 Minutes

Non-subscriber price: 99.99

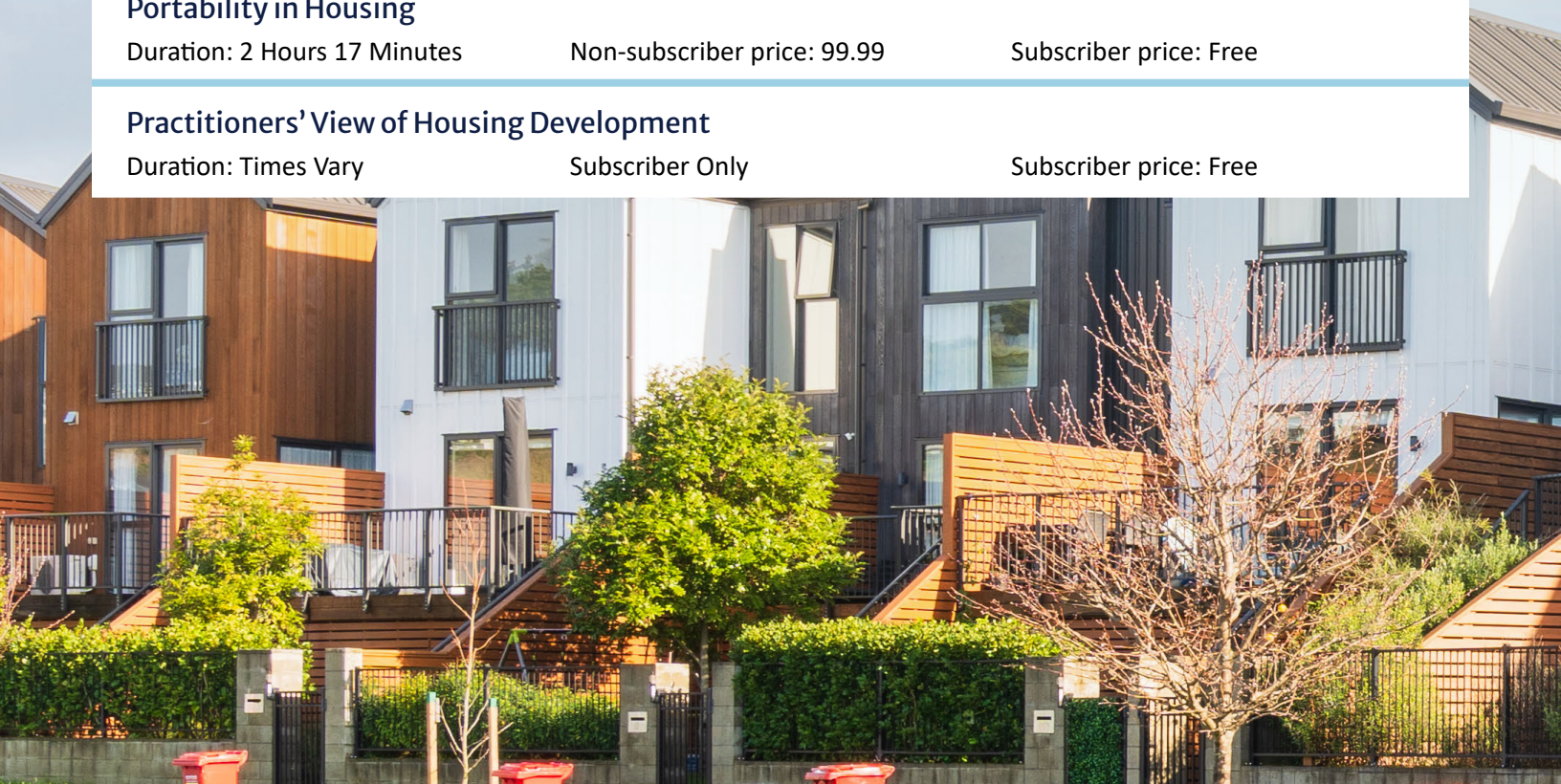
Subscriber price: Free

### Practitioners' View of Housing Development

Duration: Times Vary

Subscriber Only

Subscriber price: Free





# Human Resources

People are an organization's most valuable asset. Our comprehensive training details practices that contribute to a safe, healthy, constructive workplace culture. Improve hiring practices, ensure compliance, and foster an energized and empowered workforce.

## Featured Courses

All employees deserve to be respected, valued, and included. Unfortunately, harmful biases occur everywhere due to interpersonal and systemic racism. In [\*Diversity, Equity, and Inclusion – Microaggressions\*](#), explore ways to communicate constructively and productively to make your workplace more inclusive and welcoming to everyone.

[\*Diversity, Equity, and Inclusion—Allyship\*](#) helps you review the different types of allies you will meet. In this interactive course, you will make a series of decisions to explore what it means to contribute to a more inclusive workplace.

***80% of survey respondents said they want to work for a company that values DEI issues. (Pew Research Center)***

### Conducting Job Interviews

Duration: 26 Minutes

Subscriber Only

Subscriber price: Free

### Dealing with Difficult Coworkers and Employees – Informative Short

Duration: 10 Minutes

Non-subscriber price: 99.99

Subscriber price: Free

### Discrimination: Avoiding Discriminatory Practices

Duration: 29 Minutes

Subscriber Only

Subscriber price: Free

### Diversity, Equity, and Inclusion (DEI) – Allyship

Duration: 30 Minutes

Subscriber Only

Subscriber price: Free

### Diversity, Equity, and Inclusion (DEI) – Microaggressions

Duration: 40 Minutes

Subscriber Only

Subscriber price: Free



### Diversity Awareness Staff to Staff

Duration: 23 Minutes

Subscriber Only

Subscriber price: Free

### Diversity, Equity, and Inclusion (DEI) for the Workplace

Duration: 1 Hour 17 Minutes

Subscriber Only

Subscriber price: Free

### Equal Employment Opportunity

Duration: 1 Hour

Non-subscriber price: 119.99

Subscriber price: Free

### Family Medical Leave Act (FMLA)

Duration: 14 Minutes

Subscriber Only

Subscriber price: Free

### General Ethics in the Workplace

Duration: 20 Minutes

Subscriber Only

Subscriber price: Free

### Legal and Effective Employment Practices

Duration: 1 Hour

Non-subscriber price: 199.99

Subscriber price: Free

### Responding to Employee Complaints

Duration: 1 Hour 30 Minutes

Non-subscriber price: 99.99

Subscriber price: Free

### Prevention of Sexual Harassment: Effective Actions

Duration: 2 Hours

Non-subscriber price: 49.99

Subscriber price: 29.99

### Substance Abuse Awareness in the Workplace

Duration: 30 Minutes

Subscriber Only

Subscriber price: Free

### Termination – Practice and Procedure

Duration: 22 Minutes

Subscriber Only

Subscriber price: Free

### Workplace Bullying

Duration: 35 Minutes

Subscriber Only

Subscriber price: Free

# Maintenance

Maintaining property and equipment is essential to providing safe, sustainable housing. Our maintenance courses can help you stay on track—whether you're starting your career in property management or need a refresher—as you create checklists, budget for upkeep, and plan for ongoing needs.

## Coming Soon

Be on the lookout for our upcoming *Integrated Pest Management* course, designed to help housing authorities develop a personalized pest management routine, incorporating guidance from HUD recommendations and pest management experts.

## Reach new heights from the comfort of your home.

Travel is unpredictable, expensive, and time-consuming. With HAI Group Online Training, you don't need to go anywhere to go beyond in your career. Our courses let you learn from subject matter experts on your schedule, at your own pace, at a location that works best for you.

### Asbestos Awareness

Duration: 20 Minutes

Subscriber only

Subscriber price: Free

### Bed Bug Awareness

Duration: 40 Minutes

Non-subscriber price: 99.99

Subscriber price: Free

### Electrical Safety

Duration: 26 Minutes

Subscriber only

Subscriber price: Free

### Healthy Homes in Housing

Duration: 2 Hours 30 Minutes

Non-subscriber price: 199.99

Subscriber price: Free

### Mold Basics

Duration: 1 Hour

Subscriber only

Subscriber price: Free



### Playground Maintenance Inspection and Supervision

Duration: 36 Minutes

Subscriber only

Subscriber price: Free

### Property Manager Basics

Duration: 4 Hours

Non-subscriber price: 199.99

Subscriber price: Free

### Property Manager Intermediate

Duration: 2 Hours

Non-subscriber price: 199.99

Subscriber price: Free

### Winter Safety Snow Removal – Informative Short

Duration: 5 Minutes

Non-subscriber price: 49.99

Subscriber price: Free

### Winter Weather Advisory – Preparing Your Agency

Duration: 35 Minutes

Non-subscriber price: 99.99

Subscriber price: Free

### Winter Weather Hazards Webinar

Duration: 45 Minutes

Non-subscriber price: 49.99

Subscriber price: Free



# Management and Leadership

Leading a team requires dynamic skills. Whether you're already working in management and looking to reinvigorate your style or aiming for a higher role, you'll find many valuable strategies in these offerings.

## Housing Spotlight

In our upcoming Housing Spotlight video, we sat down with Park City Communities CEO Jillian Baldwin for a candid interview on how her sense of service to her community has led to transformational change in Bridgeport, Connecticut. Jillian joined Park City Communities (formerly known as Bridgeport Housing Authority) in June 2020 and has led her team and residents to operational excellence and positive change.

### Advocacy 101 – Adding Your Voice to the Conversation

Duration: 2 Hours

Subscriber Only

Subscriber price: Free

### Change Management

Duration: 30 Minutes

Subscriber Only

Subscriber price: Free

### Fundamentals of Management

Duration: 2 Hours

Non-subscriber price: 99.99

Subscriber price: Free

### Managing Difficult Behaviors

Duration: 18 Minutes

Subscriber Only

Subscriber price: Free

### Mastering Excel 2019 – Intermediate

Duration: 5 Hours

Subscriber Only

Subscriber price: Free

### Mastering Word 2019 – Intermediate

Duration: 2 Hours 35 Minutes

Subscriber Only

Subscriber price: Free

### New Commissioner Orientation

Duration: 30 Minutes

Non-subscriber price: 99.99

Subscriber price: Free

### Performance Evaluation

Duration: 24 Minutes

Subscriber Only

Subscriber price: Free

### Personal Management – Informative Short

Duration: 7 Minutes

Non-subscriber price: 49.99

Subscriber price: Free



### Procurement for Managers

Duration: 1 Hour 30 Minutes

Non-subscriber price: 199.99

Subscriber price: Free

### Project Management Essentials

Duration: 2 Hours

Subscriber Only

Subscriber price: Free

### Resident Advisory Board Best Practices

Duration: 1 Hour 30 Minutes

Non-subscriber price: 119.99

Subscriber price: Free

### Resident Advisory Boards 101 – Informative Short

Duration: 10 Minutes

Non-subscriber price: 119.99

Subscriber price: Free

### Sensitivity Awareness

Duration: 34 Minutes

Subscriber Only

Subscriber price: Free

### Stress Management

Duration: 31 Minutes

Subscriber Only

Subscriber price: 29.99

### Successful Board Meetings

Duration: 1 Hour

Non-subscriber price: 99.99

Subscriber price: 29.99

### Succession Planning – Informative Short

Duration: 7 Minutes

Non-subscriber price: 49.99

Subscriber price: Free

### Three-Way Communication

Duration: 15 Minutes

Subscriber Only

Subscriber price: Free

### Transitioning to a Management Position

Duration: 25 Minutes

Non-subscriber price: 99.99

Subscriber price: Free



Jillian Baldwin (right), CEO,  
Bridgeport Housing Authority, CT



# Risk Management

Housing organizations have a profound responsibility to those they serve. Well-managed facilities do everything they can to promote the safety and well-being of their residents, employees, and community. Our risk resources include guidance from widely recognized experts and the latest safety tools and strategies.

## Featured Content

The production and use of methamphetamine can have severe consequences for housing communities and anyone who comes in close contact with the drug. In [Methamphetamine Remediation](#), you will identify the signs of usage and production and how to remain vigilant and safe from exposure. You will also apply what you've learned in a virtual environment, acting as an inspector looking for signs of meth production in a unit.

## Coming Soon

Improve your agency's risk factors and develop a risk management process that works through [Risk Management Fundamentals](#), led by HAI Group's Risk Control and Consulting Team. You'll receive an overview of the risk management process, the benefits of partnership between HAI Group and its members, and much more.

## Bonus Content

Have your mechanical rooms seen better days? Are your spaces in top shape but you need a refresher on mechanical room safety? We produced a quick guide that offers essential mechanical room maintenance and safety tips for multifamily properties. The best part? [It's free to watch.](#)

Want to learn more? [Check out the HAI Group Blog.](#)

### Active Shooter Response

Duration: 36 Minutes

Subscriber Only

Subscriber price: Free

### Auto Safety Safe Driving is No Accident

Duration: 1 Hour 15 Minutes

Non-subscriber price: 119.00

Subscriber price: Free

### Active Shooter Response

Duration: 36 Minutes

Subscriber Only

Subscriber price: Free

### Auto Safety Safe Driving is No Accident

Duration: 1 Hour 15 Minutes

Non-subscriber price: 119.00

Subscriber price: Free

### Back Injury and Lifting

Duration: 18 Minutes

Subscriber Only

Subscriber price: Free

### Bloodborne Pathogens

Duration: 26 Minutes

Subscriber Only

Subscriber price: Free

### Crime Prevention in Housing – Informative Short

Duration: 10 Minutes

Non-subscriber price: 49.99

Subscriber price: Free

### Eye and Face Protection

Duration: 12 Minutes

Subscriber Only

Subscriber price: Free

### Fire Extinguisher Safety – Informative Short

Duration: 14 Minutes

Subscriber Only

Subscriber price: Free

### Heat Illness Prevention – Informative Short

Duration: 10 Minutes

Subscriber Only

Subscriber price: Free

### Housekeeping and Hoarding Risks Course

Duration: 30 Minutes

Subscriber Only

Subscriber price: Free

### How to Prevent Fraud

Duration: 2 Hours

Non-subscriber price: 149.00

Subscriber price: Free

### How to Prevent Housing Scams – Informative Short

Duration: 4 Minutes

Subscriber Only

Subscriber price: Free

### Kitchen Fire Safety – Informative Short

Duration: 5 Minutes

Non-subscriber price: 49.00

Subscriber price: Free

### Lead Safety and Public Housing

Duration: 1 Hour

Non-subscriber price: 99.00

Subscriber price: Free

### LeadingAge Housing and Health Care Partnership Toolkit – Informative Short

Duration: 12 Minutes

Subscriber Only

Subscriber price: Free

### Managing the Exposures Posed by Volunteers

Duration: 10 Minutes

Non-subscriber price: 49.99

Subscriber price: Free

### Managing the Exposures Posed by Volunteers – Informative Short

Duration: 10 Minutes

Non-subscriber price: 49.99

Subscriber price: Free

### Methamphetamine Remediation

Duration: 25 Minutes

Subscriber Only

Subscriber price: Free

### OSHA and Workplace Safety Exit Routes, Fire Safety, and Emergency Planning

Duration: 5 Hours 30 Minutes

Non-subscriber price: 99.99

Subscriber price: Free

### OSHA and Workplace Safety – Introduction and Hazard Communications

Duration: 3 Hours

Non-subscriber price: 99.99

Subscriber price: Free

### OSHA and Workplace Safety – Tool and Electrical Safety

Duration: 4 Hours 30 Minutes

Non-subscriber price: 99.99

Subscriber price: Free

### OSHA and Workplace Safety – Walking, Working Surfaces, and Personal Protective Equipment

Duration: 4 Hours 30 Minutes

Non-subscriber price: 99.99

Subscriber price: Free

### Preventing Cooking Fires

Duration: 1 Hours

Non-subscriber price: 99.99

Subscriber price: Free





### Preventing Frozen and Bursting Pipes

Duration: 20 Minutes

Subscriber Only

Subscriber price: Free

### Preventing Ice Risks

Duration: 1 Hour

Non-subscriber price: 99.99

Subscriber price: Free

### Resident Unit Safety (Train the Trainer)

Duration: 3 Hours

Non-subscriber price: 199.99

Subscriber price: Free

### Risk Management Fundamentals

Duration: 2 Hours

Non-subscriber price: 199.99

Subscriber price: Free

### Slips Trips and Falls Prevention – Informative Short

Duration: 5 Minutes

Non-subscriber price: 49.99

Subscriber price: Free

### Vacant Unit Exposures

Duration: 20 Minutes

Non-subscriber price: 29.99

Subscriber price: Free

### Water Damage Prevention

Duration: 28 Minutes

Subscriber Only

Subscriber price: Free

### Winter Safety Driving

Duration: 15 Minutes

Subscriber Only

Subscriber price: Free

### Working with Contractors: Identifying and Reducing Risk

Duration: 1 Hour

Non-subscriber price: 29.99

Subscriber price: Free





189 Commerce Court  
Cheshire, CT 06410

Get in Touch



- [www.haigroup.com/online-training](http://www.haigroup.com/online-training)
- [onlinetraining@haigroup.com](mailto:onlinetraining@haigroup.com)
- 800-873-0242, ext. 651