

# HAI Group Housing Training Institute 2026–2027 COURSE CATALOG

Look inside to read about our evolution from HAI Group Online Training to HAI Group Housing Training Institute.



## Dear Training Partners and Housing Professionals,

Welcome to the latest training catalog from the **HAI Group Housing Training Institute**. You may notice this name appearing on the front and throughout the catalog. It represents the next step in the evolution of what many of you have known as HAI Group Online Training. As our education offerings have expanded, the HAI Group Housing Training Institute name better reflects the depth, professionalism, and housing-specific focus of the training we provide.

While the name is evolving, our commitment remains unchanged. Our courses, instructors, certifications, and learning platform remain the same, and the Housing Training Institute will continue to operate as an integral part of HAI Group. We are also proud to share that the Housing Training Institute was **reaccredited in 2025 by the International Accreditors for Continuing Education and Training (IACET)**, reinforcing our commitment to high-quality, standards-based continuing education.

This transition will be phased in gradually over the coming year. During this time, **you may continue to see references to HAI Group Online Training** as branding and materials are updated. For convenience, you may also see **HTI** used as shorthand for the HAI Group Housing Training Institute.

Thank you for continuing to learn with us. As you explore this catalog, we encourage you to take a closer look at the training experiences we have built in partnership with housing professionals—programs designed to strengthen operations, reduce risk, and support the people and communities you serve.

Sincerely,



**Kristina Tatroe**

Director, *HAI Group Housing Training Institute*

## Our Why

At HAI Group, everything we do is rooted in our mission: to provide reliable insurance products and services that support and strengthen the affordable housing industry. Founded by public housing organizations nearly 40 years ago and still governed by them today, we understand the challenges housing agencies face, and we're committed to helping you meet them.

That's why we built the HAI Group Housing Training Institute. More than just a library of courses, the institute is a resource designed to help organizations like yours build knowledge, improve operations, and empower learning growth, operational excellence, and employee empowerment. From onboarding new employees to meeting compliance requirements and advancing leadership skills, our training helps housing professionals grow while supporting the stability and success of the communities they serve.

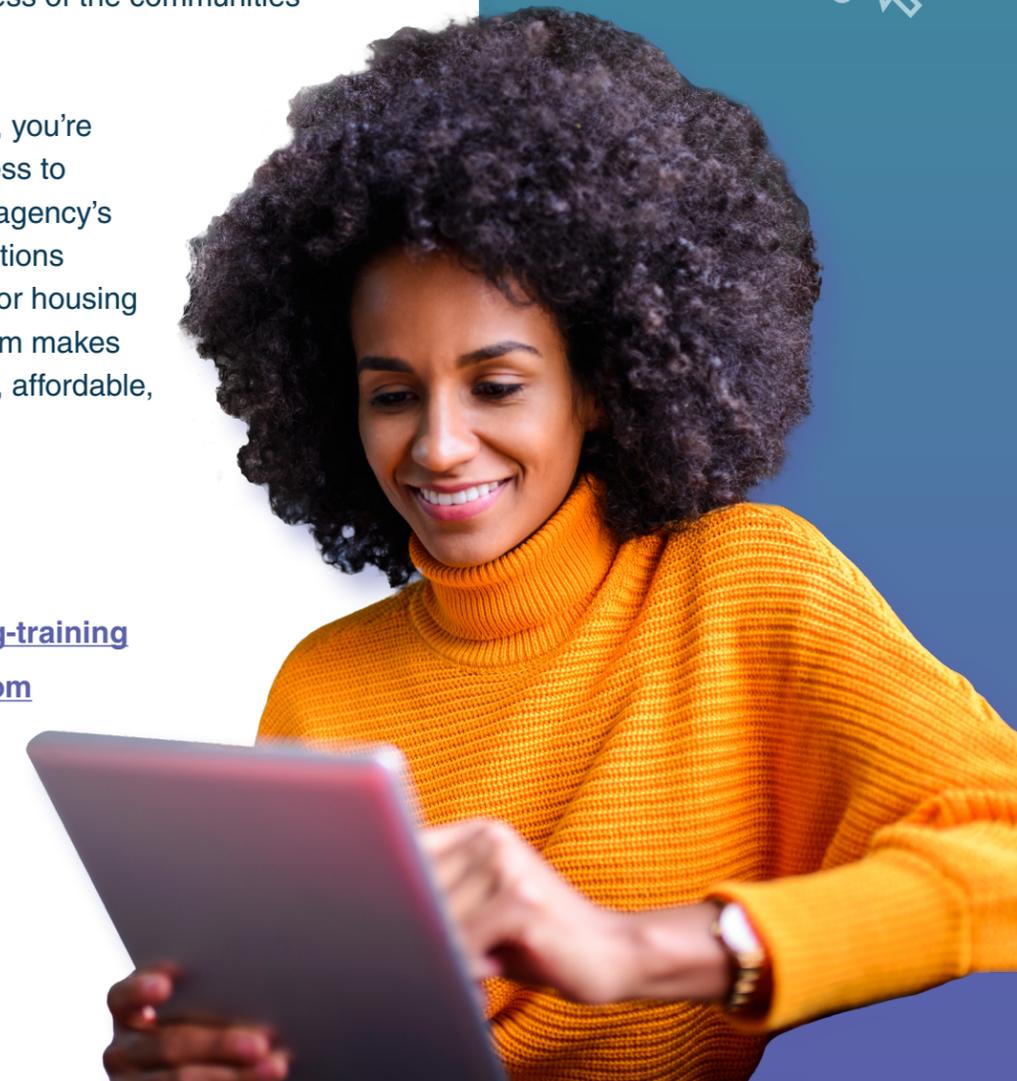
When you choose a subscription, you're doing more than giving staff access to courses, you're investing in your agency's future. With flexible self-paced options and content created specifically for housing professionals, our training program makes professional development simple, affordable, and impactful.

## Connect with our team

 [www.haigroup.com/housing-training](https://www.haigroup.com/housing-training)

 [onlinetraining@haigroup.com](mailto:onlinetraining@haigroup.com)

800-873-0242 ext. 651



## Why Self-Paced Training Works

Learning shouldn't stop because time is limited. Self-paced training gives your staff the flexibility to learn at their own pace and on their own schedule, staying current when it works best for them.



### Accessible anywhere

All you need is an internet connection. Log in anytime, from any location, and pick up where you left off.



### Flexible schedules

No need to rearrange schedules or resident appointments. Employees train at their own pace, when it fits best.



### Unlimited access

One subscription opens the door to a wide range of housing-focused courses for your entire agency. Support growth at every level and turn knowledge into stronger teams and better outcomes.



### Real-world impact

Courses are designed around the challenges housing professionals face every day, so employees can immediately apply what they learn.

Agencies use self-paced training to onboard new hires, meet compliance requirements, and provide ongoing development opportunities—without the barriers of traditional training.



**“I was able to sign up and complete the class on RAD. I was nervous but the class was amazing and easy to navigate. I enjoyed the knowledge checks that happen often to keep me on track. I was able to pass the test and receive my certification - ALL FROM HOME!”**

Shellie Rowe,  
Manager HCV - Tenant Based and Portability,  
Minneapolis Public Housing Authority



**“The CHAM Asset Management Specialist training was a worthwhile investment! The content was clear and accessible, offering a reliable learning experience. Plus the on-demand format allowed me to easily incorporate the work into my busy schedule.”**

Tiffany Nicolette,  
Vice President, Housing & Resident Services,  
Comprehensive Housing Assistance, Inc.

## What a Subscription Means for Your Agency

An HAI Group Housing Training Institute subscription isn't just access to courses—it's a tool to strengthen your organization and the people who power it.

### With a subscription, you can:

#### Build high-performing teams

Give every employee—from front-line staff to leadership—the chance to develop their skills and confidence.

#### Align training

Ensure staff across departments and locations receive consistent, high-quality education.

#### Streamline onboarding

Get new hires up to speed quickly with courses designed specifically for new housing professionals.

#### Simplify compliance

Access training that supports regulatory and risk management requirements, helping reduce liability.

#### Track progress

Use the HAI Group Housing Training Institute's Learning Portal to monitor completions, generate reports, and keep a clear record of staff development.

#### Support career growth

Encourage ongoing professional development that keeps employees engaged and motivated.

If you're ready to discuss how a subscription plan will benefit your organization, contact us at [onlinetraining@haigroup.com](mailto:onlinetraining@haigroup.com)



## Partnerships and Accreditation

High-quality training comes from strong standards and trusted collaborators.

HAI Group Housing Training Institute maintains accreditation through the **International Accreditors for Continuing Education and Training (IACET)**, the gold standard in continuing education. This recognition means our courses meet rigorous instructional requirements and give staff the opportunity to earn widely recognized Continuing Education Units (CEUs).



We also collaborate with leading organizations to broaden our course offerings and bring in specialized expertise. These partnerships allow us to deliver training that is practical, relevant, and designed to meet the evolving needs of housing professionals.

### Our training partners:



A leading advisory, tax, and assurance firm that helps organizations grow smarter through strategic financial and business solutions. In partnership with HAI Group, the Fundamentals of LIHTC series equips housing professionals with the knowledge they need to maximize the impact of LIHTC.



A trusted leader in affordable housing consulting and training, helping agencies strengthen compliance, efficiency, and performance. As the exclusive provider of NMA self-paced training, HAI Group brings decades of hands-on expertise to housing professionals everywhere.



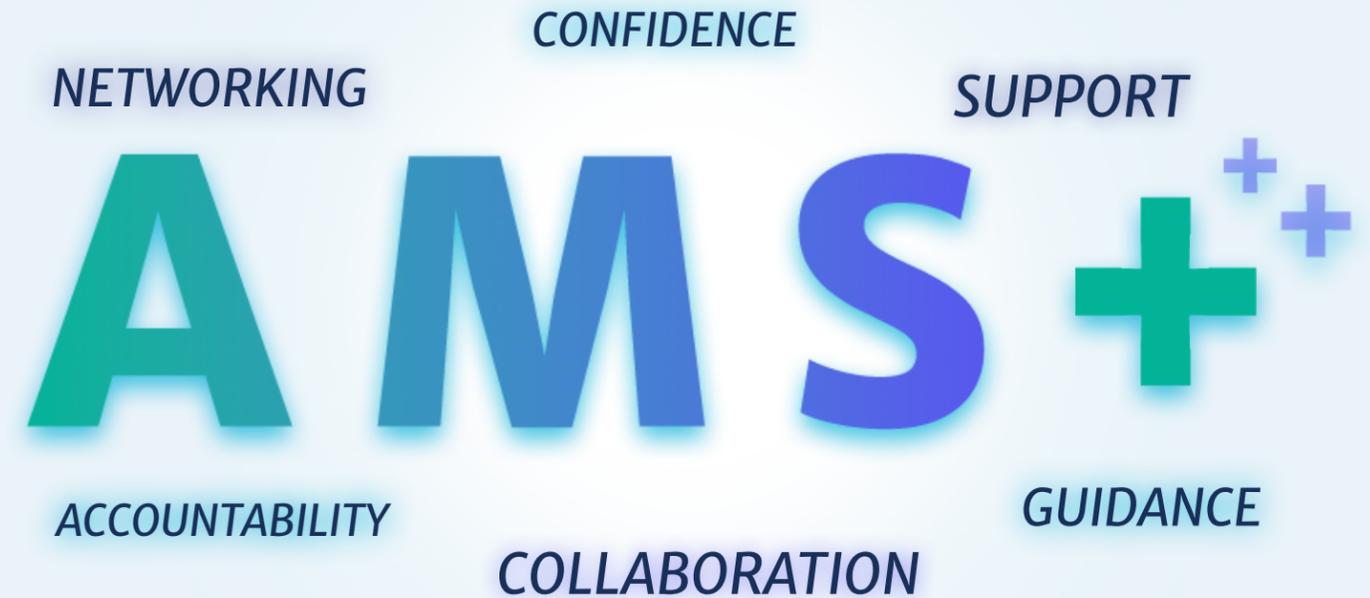
An industry alliance dedicated to advancing excellence in affordable housing asset management through professional certification and education. Together, we offer self-paced and hybrid learning opportunities that help professionals build a strong foundation in asset management.



A national leader in community and housing development finance training, helping mission-driven professionals become experts in deal structuring and financial strategy. Through HAI Group Housing Training Institute, Grow America helps learners navigate the complex landscape of rental housing development finance.

## Your New Way to Earn CHAM's Respected Asset Management Specialist (AMS) Certification

AMS+ combines CHAM's trusted AMS curriculum with live, facilitator-led sessions, and a built-in peer community. The result is a structured, engaging, and collaborative way to complete your AMS certification.



### Designed for:

- Analysts
- Asset managers
- Portfolio managers
- Developers
- Property managers

*in the affordable housing industry.*

### Join our learning community!

Seats are limited for each learning community—don't miss your chance to participate.



Scan the QR code to learn more and sign up for the waitlist.

For questions and more information, contact [onlinetraining@haigroup.com](mailto:onlinetraining@haigroup.com)

# The Learning Portal

HAI Group Housing Training Institute's Learning Portal makes it simple to access courses, track progress, and manage training across your organization—all in one place. Whether you're an individual learner or an administrator, the portal provides the tools you need to keep professional development on track.

## For learners

- **Recently added training appears** on your homepage so you never miss new opportunities.

**Recently Added Courses**  
 Select a course below to view its description and learn more

[Procurement for Managers](#)

Course Description: This course examines the ethical duties, and how to avoid the appearance of impropriety in procurement. It identifies the steps in the procurement...

[View →](#)

[New Employee Orientation for HCV and Public Housing](#)

Course Description: The goal of this course is to provide learners with lecture and learning activities that will lead to an understanding of basic information about subsidized...

[View →](#)

[Customer Service in Housing](#)

Course Description: This course provides valuable ideas and strategies to enhance customer service delivery, benefiting individual staff members, management, and the...

[View →](#)

- **Resume training instantly** with a progress bar and due dates that keep you on schedule.

**Your Training Assignments**

**Assignment Status**  
Incomplete

**Due Date**  
6/4/2026, 11:59 PM EST

[View →](#)

- **Personalized recommendations** based on your interests, with the option to update them anytime.
- **Easy navigation** to categories, certificates, and your full course history.

**Categories**

[Risk, Property, & Asset Management \(37\)](#)

The Risk, Property, & Asset Management category encompasses the strategies, policies, and practices essential to protecting organizational assets and minimizing risk.

[View →](#)

[Compliance, Ethics & Accountability \(26\)](#)

The Compliance, Ethics & Accountability category provides guidance and resources to help uphold the highest standards of integrity, transparency, and legal compliance...

[View →](#)

[Operations, Safety & Facilities \(24\)](#)

The Operations, Safety & Facilities category covers the essential processes, protocols, and resources that support the safe, efficient, and effective functioning of our physical...

[View →](#)

## For managers

- **Assign courses and set due dates** for individuals or teams.
- **Track employee progress** at a glance to ensure training is completed on time.

**Training Assignment Dashboard**

All organizations | All content |  Only direct reports | [Save as default](#) | [Reset filters](#)

Overview

**56**  
Users

Overdue Users

**19.64%**  
11 / 56 Users

Due Soon

**6**  
Users due in 90 days

**Due Date Range**

From: 07/12/2025 | To: 07/12/2026 |  Include assignments with no due date

**Assignment Date**

From: MM/DD/YYYY | To: MM/DD/YYYY

With everything in one system, the Learning Portal makes training efficient, engaging, and easy to manage.

## Recently Released and Upcoming Courses

HAI Group's Housing Training Institute continues to expand its course library with new and updated offerings designed to meet the evolving needs of housing professionals. From compliance and financial management to leadership and emerging technology, our latest releases and upcoming courses make it easy to keep learning relevant, practical, and timely.

### Newly Updated Courses

- NMA NSPIRE for Housing Choice Voucher Certification
- NMA NSPIRE for Public Housing Management Certification
- Housing Education Series
- Procurement for Managers

### Recently Released Courses

- Baker Tilly – Fundamentals of the LIHTC Program
- AMS+: CHAM Asset Management Specialist Certification Plus (AMS+)
- Risk Management Fundamentals
- Fundamentals of Affordable Housing Insurance
- AI Fluency – Intro to Prompts
- New Employee Orientation
- Customer Service in Housing

### COMING SOON

- Navigating VAWA (Violence Against Women Act): From Policy to Practice
- Baker Tilly LIHTC Project Underwriting: From Concept to Completion
- Integrated Pest Management (IPM) in Housing

# Empowering housing professionals, ONE COURSE AT A TIME



Save 10% on your next training purchase

**TAKE YOUR PROFESSIONAL DEVELOPMENT TO THE NEXT LEVEL**

Use promo code **LEVELUP10** at checkout

*Offer valid through January 1, 2027 | Cannot be combined with other offers*

*Excludes AMS+ certification course*

# Course Index

## CERTIFICATIONS

### CHAM Asset Management Specialist (AMS) Certification

Duration: 20 hours and 30 minutes    Non-subscriber price: 1,299.00    Subscriber price: 1,099.00

### CHAM Asset Management Specialist (AMS+) Certification

Duration: 43 hours    Non-subscriber price: 2,000.00    Subscriber price: 1,700.00

### NMA Fair Housing and Reasonable Accommodation Certification

Duration: 15 hours    Non-subscriber price: 799.00    Subscriber price: 599.00

### NMA Fundamentals of Low-Income Housing Tax Credit (LIHTC) Management

Duration: 35 hours    Non-subscriber price: 1,299.00    Subscriber price: 999.00

### NMA Housing Choice Voucher (HCV) Rent Calculation

Duration: 21 hours    Non-subscriber price: 899.00    Subscriber price: 699.00

### NMA Housing Choice Voucher (HCV) Specialist Certification

Duration: 48 hours    Non-subscriber price: 1,099.00    Subscriber price: 899.00

### NMA Housing Quality Standards (HQS) Certification

Duration: 24 hours    Non-subscriber price: 999.00    Subscriber price: 699.00

### NMA Multifamily Housing Specialist (MHS) Certification

Duration: 35 hours    Non-subscriber price: 999.00    Subscriber price: 799.00

### NMA NSPIRE for Housing Choice Voucher Certification (NSPIRE-V)

Duration: 32 hours    Non-subscriber price: 999.00    Subscriber price: 699.00

### NMA NSPIRE for Public Housing Certification

Duration: 35 hours    Non-subscriber price: 999.00    Subscriber price: 699.00

### NMA Public Housing Management (PHM) Certification

Duration: 32 hours    Non-subscriber price: 1,299.99    Subscriber price: 999.00

### NMA Public Housing Rent Calculation Certification

Duration: 21 hours    Non-subscriber price: 899.00    Subscriber price: 699.00

### NMA RAD Project-Based Voucher Specialist Certification

Duration: 35 hours    Non-subscriber price: 999.00    Subscriber price: 799.00

### NMA Rent Calculation for Public Housing and Housing Choice Voucher (HCV) Certification

Duration: 23 hours    Non-subscriber price: 899.00    Subscriber price: 699.00

## COMPLIANCE, ETHICS & ACCOUNTABILITY

### Admissions and Occupancy – Section 504 and Fair Housing Compliance

Duration: 2 hours    Non-subscriber price: 119.00    Subscriber price: Free

### Americans with Disabilities Act (ADA) – Compliance in the Workplace

Duration: 1 hour 20 minutes    Subscriber only    Subscriber price: Free

### Avoiding Litigation – Defense Attorney Panel

Duration: 7 hours and 30 minutes    Subscriber only    Subscriber price: Free

### Conducting Job Interviews

Duration: 26 minutes    Subscriber only    Subscriber price: Free

### Discrimination: Avoiding Discriminatory Practices

Duration: 29 minutes    Subscriber only    Subscriber price: Free

### Effective Interviewing for Program Integrity

Duration: 14 hours and 30 minutes    Non-subscriber price: 249.99    Subscriber price: 199.99

### Eligibility and Requirements for Non-Public Housing Over Income (NPHOI) Families

Duration: 11 minutes    Non-subscriber price: 49.99    Subscriber price: Free

### Equal Employment Opportunity

Duration: 1 hour    Non-subscriber price: 119.99    Subscriber price: Free

## Evictions of Public Housing Residents

Duration: 1 hour    Non-subscriber price: 99.00    Subscriber price: Free

## Family Medical Leave Act (FMLA)

Duration: 14 minutes    Subscriber only    Subscriber price: Free

## General Ethics in the Workplace

Duration: 20 minutes    Subscriber only    Subscriber price: Free

## Grievance Hearings and Residents Rights

Duration: 1 hour and 20 minutes    Non-subscriber price: 119.99    Subscriber price: Free

## Housing Education Series

Duration: 55 minutes    Subscriber only    Subscriber price: Free

## How To Do Routine Inspections – Informative Safety Short

Duration: 5 minutes    Non-subscriber price: 49.99    Subscriber price: Free

## How to Report and Investigate Incidents – Informative Short

Duration: 1 hour and 30 minutes    Non-subscriber price: 99.99    Subscriber price: Free

## Legal and Effective Employment Practices

Duration: 1 hour    Non-subscriber price: 199.99    Subscriber price: Free

## New Employee Orientation for HCV and Public Housing

Duration: 5 hours    Non-subscriber price: 199.99    Subscriber price: Free

## Portability in Housing

Duration: 2 hours and 17 minutes    Non-subscriber price: 99.99    Subscriber price: Free

## Preserving Electronic Evidence

Duration: 20 minutes    Non-subscriber price: 49.99    Subscriber price: Free

## Proper Record Retention and Public Records

Duration: 20 minutes    Non-subscriber price: 49.99    Subscriber price: Free

## Service Animals, Support Animals, and Pets (Public Housing)

Duration: 20 minutes    Non-subscriber price: 49.99    Subscriber price: Free

## Sexual Harassment Prevention and Hostile Work Environment

Duration: 2 hours    Non-subscriber price: 49.99    Subscriber price: 29.99

## Substance Abuse Awareness in the Workplace

Duration: 30 minutes    Subscriber only    Subscriber price: Free

## Termination – Practice and Procedure

Duration: 22 minutes    Subscriber only    Subscriber price: Free

## Waiting List and Tenant Selection in Public Housing

Duration: 1 hour and 30 minutes    Non-subscriber price: 99.00    Subscriber price: Free

## CUSTOMER SERVICE & SUPPORT

### Customer Service in Housing

Duration: 4 hours    Non-subscriber price: 99.00    Subscriber price: Free

### Dispute Resolution – Informative Short

Duration: 20 minutes    Non-subscriber price: 49.99    Subscriber price: Free

### Let Them Know You're Listening

Duration: 30 minutes    Subscriber only    Subscriber price: Free

### Responding to Resident Complaints

Duration: 1 hour and 30 minutes    Non-subscriber price: 99.99    Subscriber price: Free

### Solving Difficult Resident Situations

Duration: 1 hour and 30 minutes    Non-subscriber price: 49.99    Subscriber price: Free

### Three-Way Communication

Duration: 15 minutes    Subscriber only    Subscriber price: Free

### We're All In This Together – Resident Orientation

Duration: 12 minutes    Non-subscriber: 149.99    Subscriber price: Free

## CYBERSECURITY & DATA PROTECTION

### Browser Security Basics

Duration: 15 minutes   Policyholder only   Policyholder price: Free

### Classifying and Safeguarding Data for Corporate and Personal Use

Duration: 30 minutes   Policyholder only   Policyholder price: Free

### Cybersecurity Awareness Essentials

Duration: 30 minutes   Policyholder only   Policyholder price: Free

### Cybersecurity Overview

Duration: 15 minutes   Policyholder only   Policyholder price: Free

### Email and Messaging Safety

Duration: 15 minutes   Policyholder only   Policyholder price: Free

### End-User Best Practices

Duration: 30 minutes   Policyholder only   Policyholder price: Free

### Manager Training – Creating a Cybersecurity Culture

Duration: 45 minutes   Policyholder only   Policyholder price: Free

### Manager Training – Incident Preparedness and Management Planning

Duration: 30 minutes   Policyholder only   Policyholder price: Free

### Manager Training – Laws and Global Compliance Standards

Duration: 30 minutes   Policyholder only   Policyholder price: Free

### Manager Training – Safeguarding Against Social Engineer Attacks

Duration: 30 minutes   Policyholder only   Policyholder price: Free

### Password Security

Duration: 15 minutes   Policyholder only   Policyholder price: Free

### Protection Against Malware

Duration: 15 minutes   Policyholder only   Policyholder price: Free

### Social Engineering

Duration: 30 minutes   Policyholder only   Policyholder price: Free

## LEADERSHIP & SUPERVISORY SKILLS

### Advocacy 101 – Adding Your Voice to the Conversation

Duration: 2 hours   Subscriber only   Subscriber price: Free

### Change Management

Duration: 30 minutes   Subscriber only   Subscriber price: Free

### Fundamentals of Management

Duration: 2 hours   Non-subscriber price: 99.99   Subscriber price: Free

### New Commissioner Orientation

Duration: 30 minutes   Non-subscriber price: 99.99   Subscriber price: Free

### Performance Evaluations

Duration: 24 minutes   Subscriber only   Subscriber price: Free

### Personal Management – Informative Short

Duration: 7 minutes   Non-subscriber price: 49.99   Subscriber price: Free

### Procurement for Managers

Duration: 1 hour and 30 minutes   Non-subscriber price: 99.00   Subscriber price: Free

### Project Management Essentials

Duration: 2 hours   Subscriber only   Subscriber price: Free

### Resident Advisory Board Best Practices

Duration: 1 hour and 30 minutes   Non-subscriber price: 119.99   Subscriber price: Free

### Resident Advisory Boards 101 – Informative Short

Duration: 10 minutes   Non-subscriber price: 49.99   Subscriber price: Free

### Successful Board Meetings

Duration: 1 hour   Non-subscriber price: 99.99   Subscriber price: 29.99

### Succession Planning – Informative Short

Duration: 7 minutes   Non-subscriber price: 49.99   Subscriber price: Free

### Transitioning to a Management Position

Duration: 25 minutes   Non-subscriber price: 99.99   Subscriber price: Free

## OPERATIONS, SAFETY & FACILITIES

### AI Fluency – Intro to Prompts

Duration: 40 minutes    Subscriber only    Subscriber price: Free

### Asbestos Awareness

Duration: 20 minutes    Subscriber only    Subscriber price: Free

### Back Injury and Lifting

Duration: 18 minutes    Subscriber only    Subscriber price: Free

### Bed Bug Awareness

Duration: 40 minutes    Non-subscriber price: 99.99    Subscriber price: Free

### Bloodborne Pathogens

Duration: 26 minutes    Subscriber only    Subscriber price: Free

### Electrical Safety

Duration: 26 minutes    Subscriber only    Subscriber price: Free

### Eye & Face Protection

Duration: 12 minutes    Subscriber only    Subscriber price: Free

### Fire Extinguisher Safety – Informative Short

Duration: 14 minutes    Subscriber only    Subscriber price: Free

### Healthy Homes in Housing

Duration: 2 hours and 30 minutes    Non-subscriber price: 199.99    Subscriber price: Free

### Mastering Excel 2019 – Intermediate

Duration: 5 hours    Subscriber only    Subscriber price: Free

### Mastering Word 2019 – Intermediate

Duration: 2 hours and 35 minutes    Subscriber only    Subscriber price: Free

### OSHA and Workplace Safety – Exit Routes, Fire Safety, and Emergency Planning

Duration: 5 hours and 30 minutes    Non-subscriber price: 99.99    Subscriber price: Free

### OSHA and Workplace Safety – Introduction and Hazard Communications

Duration: 3 hours    Non-subscriber price: 99.99    Subscriber price: Free

### OSHA and Workplace Safety – Tool and Electrical Safety

Duration: 4 hours and 30 minutes    Non-subscriber price: 99.99    Subscriber price: Free

### OSHA and Workplace Safety – Walking, Working Surfaces, and Personal Protective Equipment

Duration: 4 hours and 30 minutes    Non-subscriber price: 99.99    Subscriber price: Free

### Playground Maintenance Inspection and Supervision

Duration: 36 minutes    Subscriber only    Subscriber price: Free

### Property Manager Basics

Duration: 4 hours    Non-subscriber price: 199.99    Subscriber price: Free

### Property Manager Intermediate

Duration: 2 hours    Non-subscriber price: 199.99    Subscriber price: Free

### Water Damage Prevention

Duration: 28 minutes    Subscriber only    Subscriber price: Free

### Winter Safety Snow Removal – Informative Short

Duration: 5 minutes    Non-subscriber price: 49.99    Subscriber price: Free

### Winter Weather Advisory – Preparing Your Agency

Duration: 35 minutes    Non-subscriber price: 99.99    Subscriber price: Free

### Winter Weather Hazards Webinar

Duration: 45 minutes    Non-subscriber price: 49.99    Subscriber price: Free

## RISK, PROPERTY, & ASSET MANAGEMENT

### Active Shooter Response

Duration: 25 minutes    Subscriber only    Subscriber price: Free

### Auto Safety – Safe Driving is No Accident

Duration: 1 hour and 15 minutes    Non-subscriber price: 119.00    Subscriber price: Free

### Baker Tilly – Fundamentals of the LIHTC Program

Duration: 3 hours and 30 minutes    Non-subscriber price: 199.00    Subscriber price: 139.00

### CHAM Asset Management Fundamentals

Duration: 12 hours    Non-subscriber price: 499.00    Subscriber price: 450.00

### CHAM Financial Fundamentals for Asset Managers

Duration: 11 hours    Non-subscriber price: 499.00    Subscriber price: 450.00

### CHAM Nuts and Bolts of Asset Management

Duration: 11 hours    Non-subscriber price: 499.00    Subscriber price: 450.00

### Crime Prevention in Housing – Informative Short

Duration: 10 minutes    Non-subscriber price: 49.99    Subscriber price: Free

### Fundamentals of Affordable Housing Insurance

Duration: 1 hour and 30 minutes    Non-subscriber price: 199.00    Subscriber price: Free

### Grow America – ED101 – Economic Development Finance

Duration: 20 hours and 30 minutes    Non-subscriber price: 1,299.00    Subscriber price: 1,099.00

### Grow America – HD420 – Rental Housing Development Finance

Duration: 40 hours    Non-subscriber price: 1,700.00    Subscriber price: 1,450.00

### Heat Illness Prevention – Informative Short

Duration: 10 minutes    Subscriber only    Subscriber price: Free

### Housekeeping and Hoarding Risks

Duration: 30 minutes    Non-subscriber price: 49.00    Subscriber price: Free

### How to Prevent Fraud

Duration: 2 hours    Non-subscriber price: 149.00    Subscriber price: Free

### How To Prevent Housing Scams – Informative Short

Duration: 4 minutes    Subscriber only    Subscriber price: Free

### IREM – Positioning Asset and Property Managers for Success in Affordable Housing – Defining the Role of the Asset Manager

Duration: 20 minutes    Subscriber only    Subscriber price: Free

### IREM – Positioning Asset and Property Managers for Success in Affordable Housing – Preparing Property Managers for Careers in Asset Management

Duration: 20 minutes    Subscriber only    Subscriber price: Free

### IREM – Positioning Asset and Property Managers for Success in Affordable Housing – Promoting Collaboration between Asset Managers and Property Managers

Duration: 20 minutes    Subscriber only    Subscriber price: Free

### Kitchen Fire Safety – Informative Short

Duration: 5 minutes    Non-subscriber price: 49.00    Subscriber price: Free

### Lead Safety and Public Housing

Duration: 1 hour    Non-subscriber price: 99.00    Subscriber price: Free

### LeadingAge Housing and Health Care Partnership Toolkit – Informative Short

Duration: 12 minutes    Subscriber only    Subscriber price: Free

### Managing the Exposures Posed by Volunteers – Informative Short

Duration: 10 minutes    Non-subscriber price: 49.99    Subscriber price: Free

### Methamphetamine Remediation

Duration: 25 minutes    Subscriber only    Subscriber price: Free

### Practitioners’ View of Housing Development Series

Duration: Times vary    Subscriber only    Subscriber price: Free

## Preventing Cooking Fires

Duration: 1 hour    Non-subscriber price: 99.99    Subscriber price: Free

## Preventing Frozen and Bursting Pipes

Duration: 20 minutes    Subscriber only    Subscriber price: Free

## Preventing Ice Risks

Duration: 1 hour    Non-subscriber price: 99.99    Subscriber price: Free

## Resident Unit Safety (Train the Trainer)

Duration: 3 hours    Non-subscriber price: 199.99    Subscriber price: Free

## Risk Management Fundamentals

Duration: 1 hour and 30 minutes

Non-subscriber price: 199.99    Subscriber price: \$149.99    Policyholder price: Free

## Slips Trips and Falls Prevention – Informative Short

Duration: 5 minutes    Non-subscriber price: 49.99    Subscriber price: Free

## Vacant Unit Exposures

Duration: 20 minutes    Non-subscriber price: 29.99    Subscriber price: Free

## Winter Safety Driving

Duration: 15 minutes    Subscriber only    Subscriber price: Free

## Working with Contractors: Identifying and Reducing Risk

Duration: 1 hour    Non-subscriber price: 29.99    Subscriber price: Free

## WORKPLACE CULTURE & PEOPLE SKILLS

### Dealing with Difficult Coworkers and Employees – Informative Short

Duration: 10 minutes    Non-subscriber price: 99.99    Subscriber price: Free

### Managing Difficult Behaviors

Duration: 18 minutes    Subscriber only    Subscriber price: Free

### Responding to Employee Complaints

Duration: 1 hour and 30 minutes    Non-subscriber price: 99.99    Subscriber price: Free

### Sensitivity Awareness

Duration: 34 minutes    Subscriber only    Subscriber price: Free

### Stress Management

Duration: 31 minutes    Subscriber only    Subscriber price: Free

### Workplace Bullying

Duration: 35 minutes    Subscriber only    Subscriber price: Free





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Get in Touch



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800-873-0242, ext. 651

